

Carolinas Council Conference Presentation



**AUGUST 26, 2024**

[www.schomeless.org](http://www.schomeless.org)

# Welcome

**On behalf of...**

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**SC Interagency Council  
Representatives**

**SC & NC  
Continuums of Care  
Representatives**

**SC Office of Public &  
Indian Housing**

**SC HUD Field Office  
Representatives**

# Today's Agenda

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About the SC Interagency Council on Homelessness

Lorain Crowl, SCICH Chair

PHA/COC/SCICH Survey Results

Debra Dusenbury, SC HUD Field Office

How Does HUD Encourage CoC/PHA Collaboration?

Randy Dyal, SC Office of Public & Indian Housing

What do CoC's do and What is Coordinated Entry?

Lorain Crowl, SCICH Chair

Why is CoC and PHA Collaboration Important?

Joey Smoak, TCHC Continuum of Care

Homelessness In SC - By the Numbers

Clint Johnson, TCHC Continuum of Care

About CoC Housing Programs

Lorain Crowl, SCICH Chair

# Today's Agenda

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Panel Discussion - Examples of Current CoC/PHA Collaborations

Joey Smoak, Total Care for the Homeless CoC Lead Agency

Carol McCall, Myrtle SC Beach Housing Authority

Meredith Daye, Greensboro, NC Housing Authority

Cheri Neal, CoC Program Manager Gilford County, NC

Breakout Session - Brainstorming how PHAs and CoCs can work together across our regions

Thank you for your Time!

# ABOUT SCICH

**Lorain Crowl**

**SCICH Chair – Owner, Leadwell 360 Consulting**

# Who We Are

SCICH is a statewide network of collaborative champions building working relationships to reduce homelessness and create affordable and attainable housing in SC.

# What We Do

SCICH was incorporated in 2002 as a non-profit organization that works closely with SC Continuums of Care, State Agencies, Municipalities, and Funders to develop strategies focused on reducing homelessness and housing insecurity in our state.

# Our Goals Today

Are to:

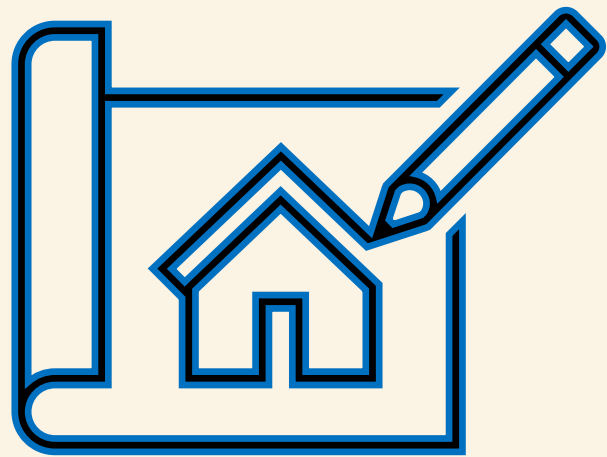
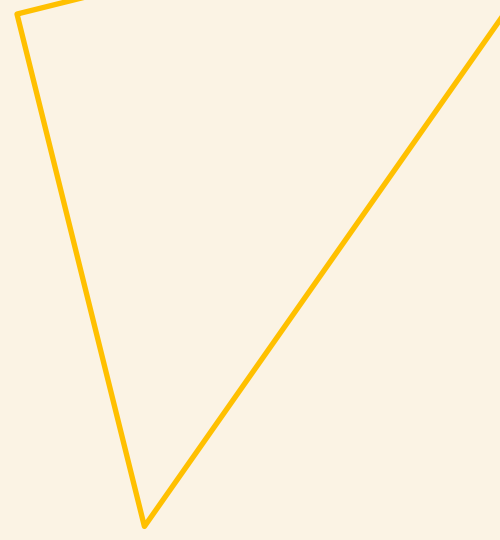
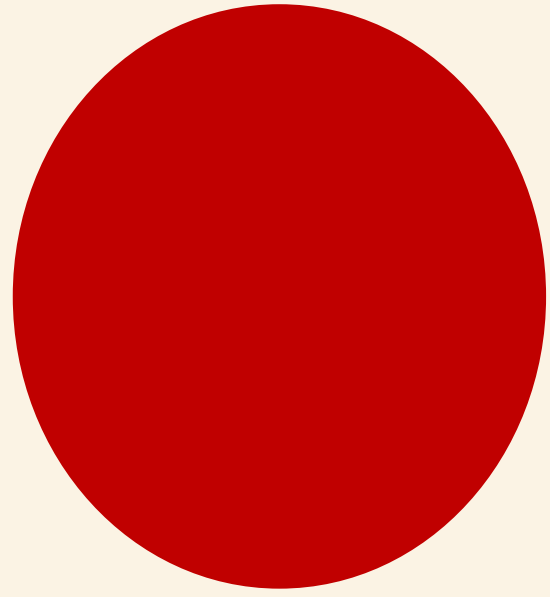
- begin opening channels of communication between and among all the great organizations represented here,
- find areas of commonality in this work, and
- discover ways we can work together to support each other in promoting housing stability to prevent homelessness.



# SCICH/PHA/COC SURVEY RESULTS

**Debra Dusenbury**

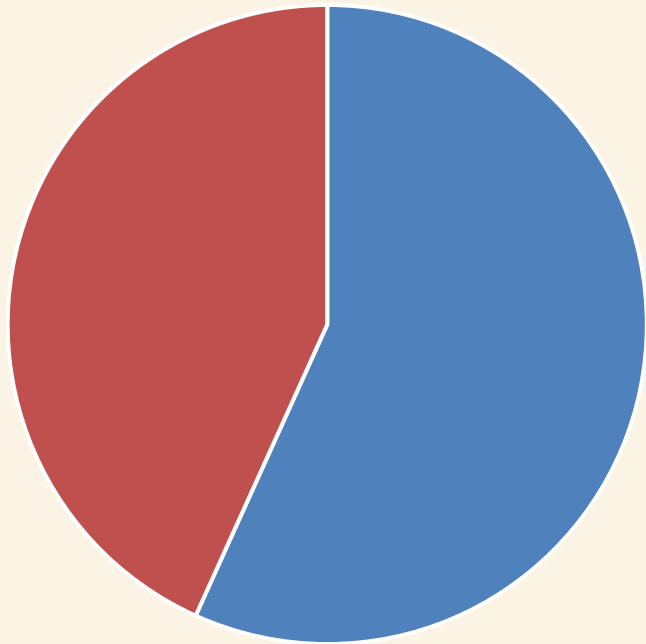
SC Dept of HUD Field Office



# SC Homelessness Collaboration Survey Results

**The SCICH was founded to build collaborative relationships with housing champions to reduce homelessness and increase attainable housing for low-income people across SC. Our goals are to facilitate statewide strategic planning and training to meet that goal, to provide education and training to further our common agenda, and to compile and deliver an annual state of homelessness and housing instability report on the outcomes of our shared initiatives.**

1. Is your agency or organization currently involved/engaged in the South Carolina Interagency Council on Homelessness (SCICH)?



■ Yes ■ No

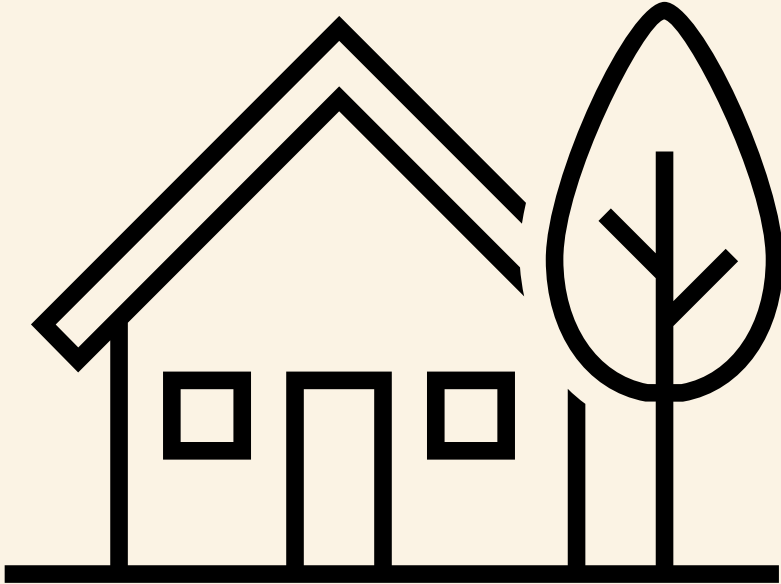
2. Understanding of SCICH:

- Many have never heard of it.
- Many would like to know more.
- Many would like to gain a better understanding.



3. Do you believe these goals are meaningful and can support you in your efforts to address homelessness?

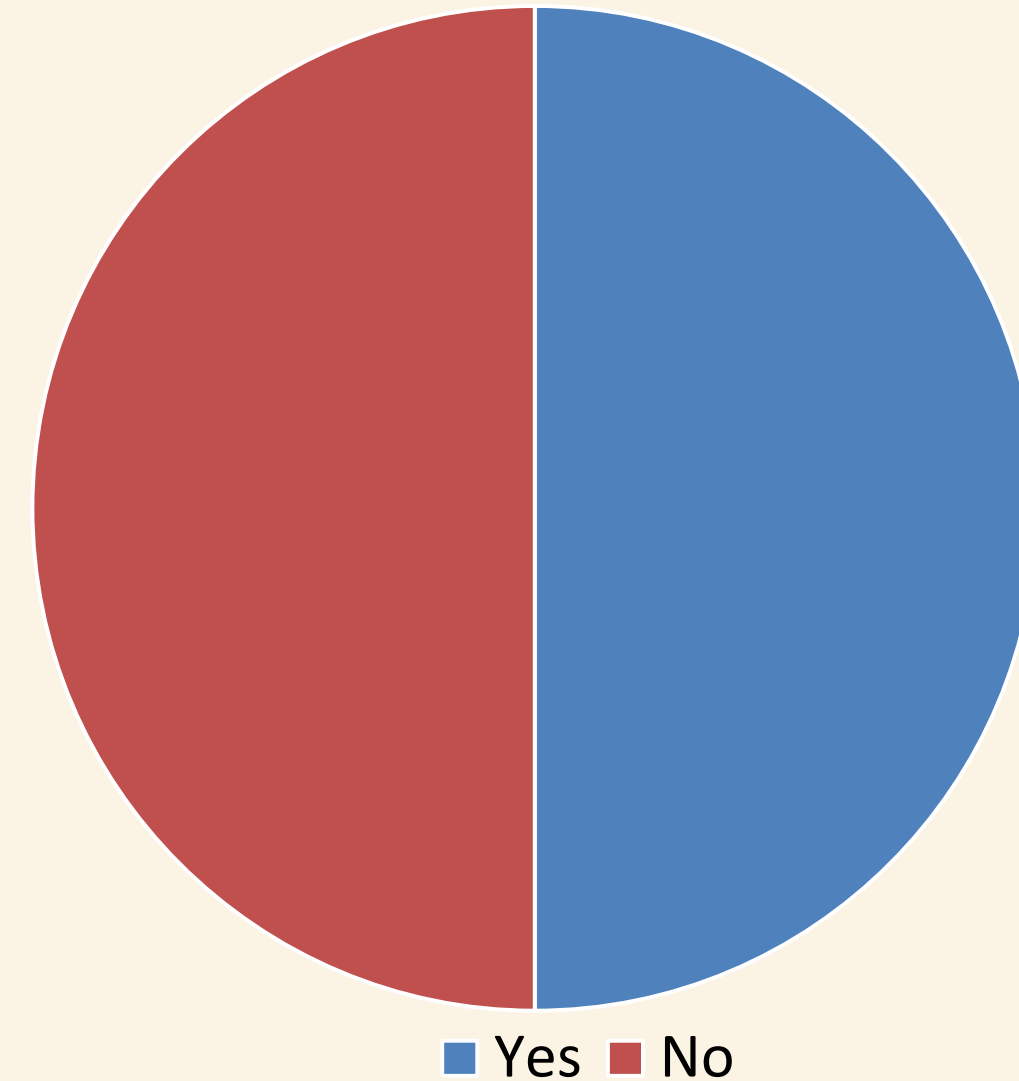
- Majority said yes.



# BARRIERS

- Homeless families need supportive services to be a successful tenant.
- Many PHA have working preferences – many homeless would not be in this category. Board also has input on our preferences.

If you are a PHA, has your PHA established a homeless preference?

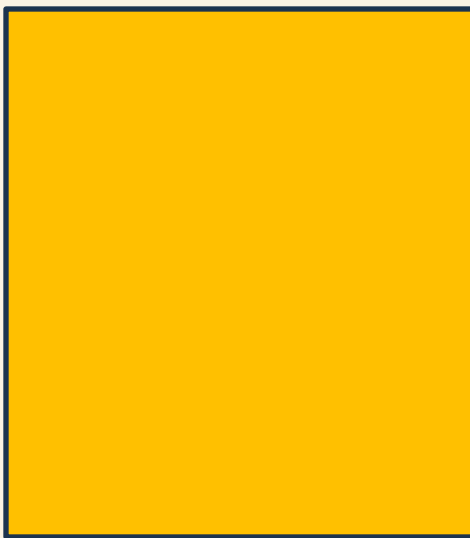
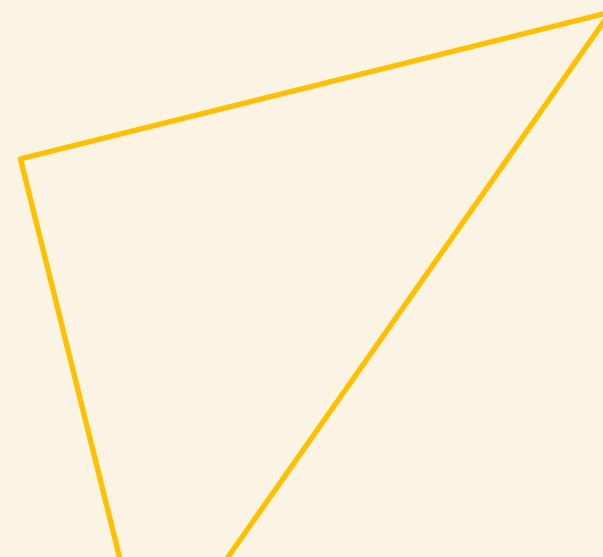
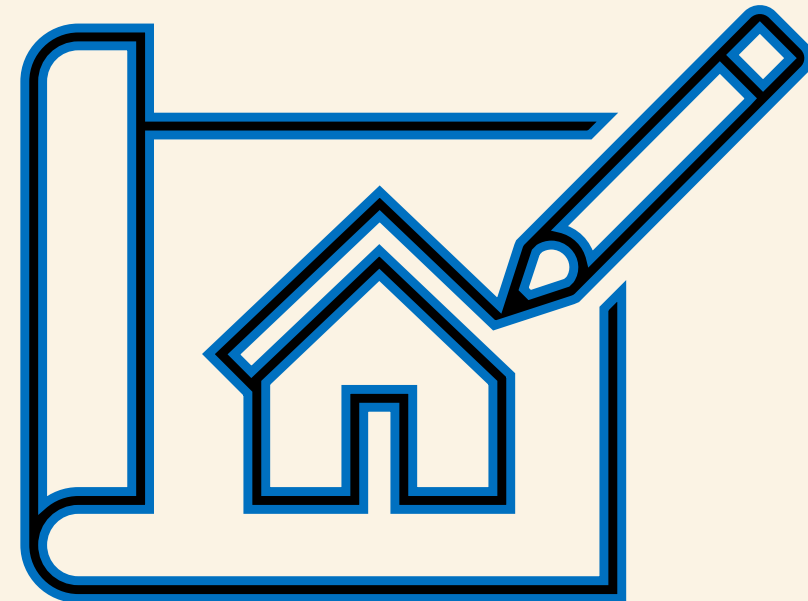


## Next Steps

PHA/COC want training, initiatives, and collaboration.

Better understanding of Funding opportunities.

Program flexibility.



# **How Does the Dept of HUD Encourage CoC & PHA Collaboration?**

**Director Randy Dyal**

**SC Department of Public & Indian Housing**

# Public Housing Programs



**South Carolina – 40 Housing Authorities**  
**North Carolina – 120 Housing Authorities**

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# Two Major Programs



- **Public Housing** – **10,723** families served in SC and **21,255** families in NC  
**737,709** families served in United States  
**Average Annual Income - \$18,624 – US \$15,954 – SC - \$14,762 - NC**  
**Homeless at Admission – 11% US - 7% South Carolina – 14% North Carolina**
- **Housing Choice Voucher (Section 8)** – **25,576** families served in SC and **55,397** families in NC  
**2,328,395** families served in United States  
**Average Annual Income - \$17,908 – US \$15,921 – SC \$14,830 - NC**  
**Homeless at Admission – 22% - US - 5% - South Carolina 10% - North Carolina**



# Special Purpose Vouchers

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Emergency Housing Voucher (EHV)

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Mainstream/ Non-Elderly Disabled (NED) Vouchers

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Family Unification Program (FUP)/ Foster Youth to Independence (FYI) Vouchers

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HUD-Veterans Affairs Supportive Housing (HUD-VASH)

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Stability Vouchers (SVs)

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Additional Information for Special Purpose Vouchers: [Special Purpose Vouchers Fact Sheet](#)

# Sharing Resources and Partnerships – PHAs and CoCs



# PHAs and CoCs – Teamwork and Collaboration

## HUD Guidance

- Notice PIH 2023-13, CPD 2023-05 Housing Individuals and Families through Public Housing and Housing Choice Voucher Programs [Notice 2023-13 2023-05](#)
- [PHA Strategies to Assist People Experiencing Homelessness Guidebook](#)
- [PIH Notice 2024-17](#) Streamlined Regulatory Waivers to Expedite Admission to PIH programs for Person Experiencing Homelessness

# HUD ENCOURAGES

- ▶ Waiting Lists Preferences for Homelessness and referrals from CoC
- ▶ PHAs to become members of CoC
- ▶ PHAs provide training to CoC regarding HCV and PH application process
- ▶ Keep waiting list open for preferences
- ▶ PHAs with residency preference include shelters, other dwelling places and unsheltered locations
- ▶ Dedicate Project Based Vouchers to housing for individuals/families experiencing homelessness (note units may be over 20% cap 10% excepted category)

## Contact Information

**Randy Dyal**

Public Housing Director

803-765-5312

Bernard.R.Dyal@hud.gov

# What do CoC's Do?

# What is Coordinated Entry?

**Lorain Crowl**

**SCICH Chair – Owner, Leadwell 360 Consulting**

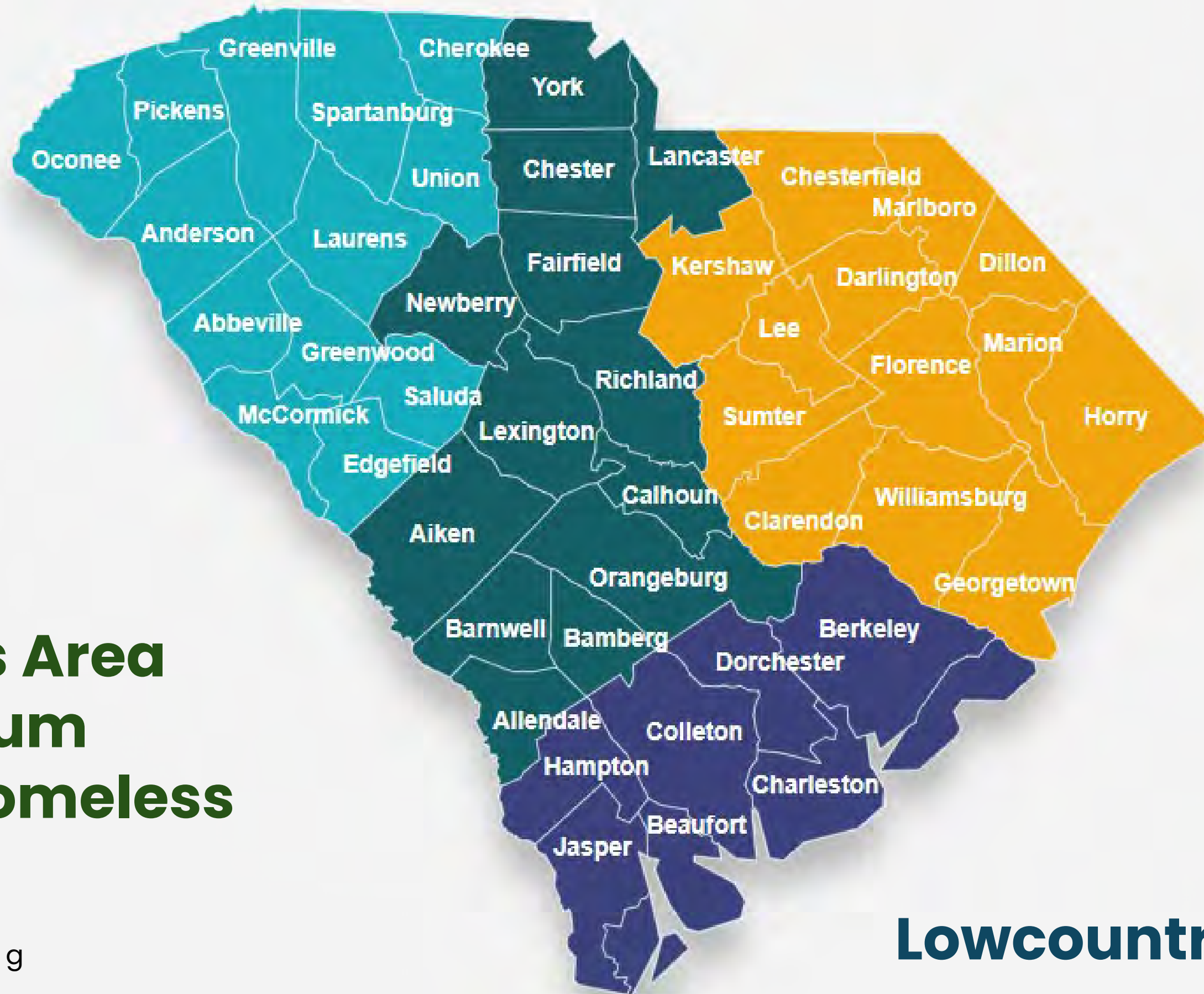
## CoCs in South Carolina

### Continuums of Care (CoCs) were created (24 CFR part 578) to:

- promote a **community-wide commitment** to **ending homelessness**;
- to **provide funding** for efforts by nonprofits, designated housing entities, and local governments to address housing insecurity
  - to devise a system that **quickly rehouses homeless** individuals, families, persons fleeing domestic violence, and displaced youth
  - to promote access to and effective utilization of **mainstream programs** by homeless individuals and families, and
- to **optimize self-sufficiency** for those who experience housing insecurity.

# Upstate CoC

# Total Care for the Homeless Coalition



## Midlands Area Consortium for the Homeless

Across the four SC CoCs, there are nearly 200 service providers working together utilizing HMIS and the Coordinated Entry System to house hundreds of people experiencing housing insecurity annually.

# Lowcountry CoC



# Examples of HUD Funding to SC CoCs

## Lowcountry CoC

\$2,561,233 for 8 Projects

## Upstate CoC

\$3,780,209 for 18 Projects

## Midlands Area Consortium for the Homeless

\$4,750,787 for 19 Projects

## Total Care for the Homeless

\$3,558,907 for 12 Projects

**South Carolina TOTAL**  
**\$14,651,136 for 57 Projects**

## Types of Projects

- Planning
- Homeless Management Information Systems (HMIS)
- Rapid Rehousing (RRH)
- Transitional Housing (TH)
- Permanent Supportive Housing (PSH)
- Supportive Services

**Serving specific populations of Homeless** such as Domestic Violence, Veterans, Youth, Chronically Homeless, People with Disabilities such as Mental Health Difficulties, and Families.

# CoCs Have Monthly Meetings

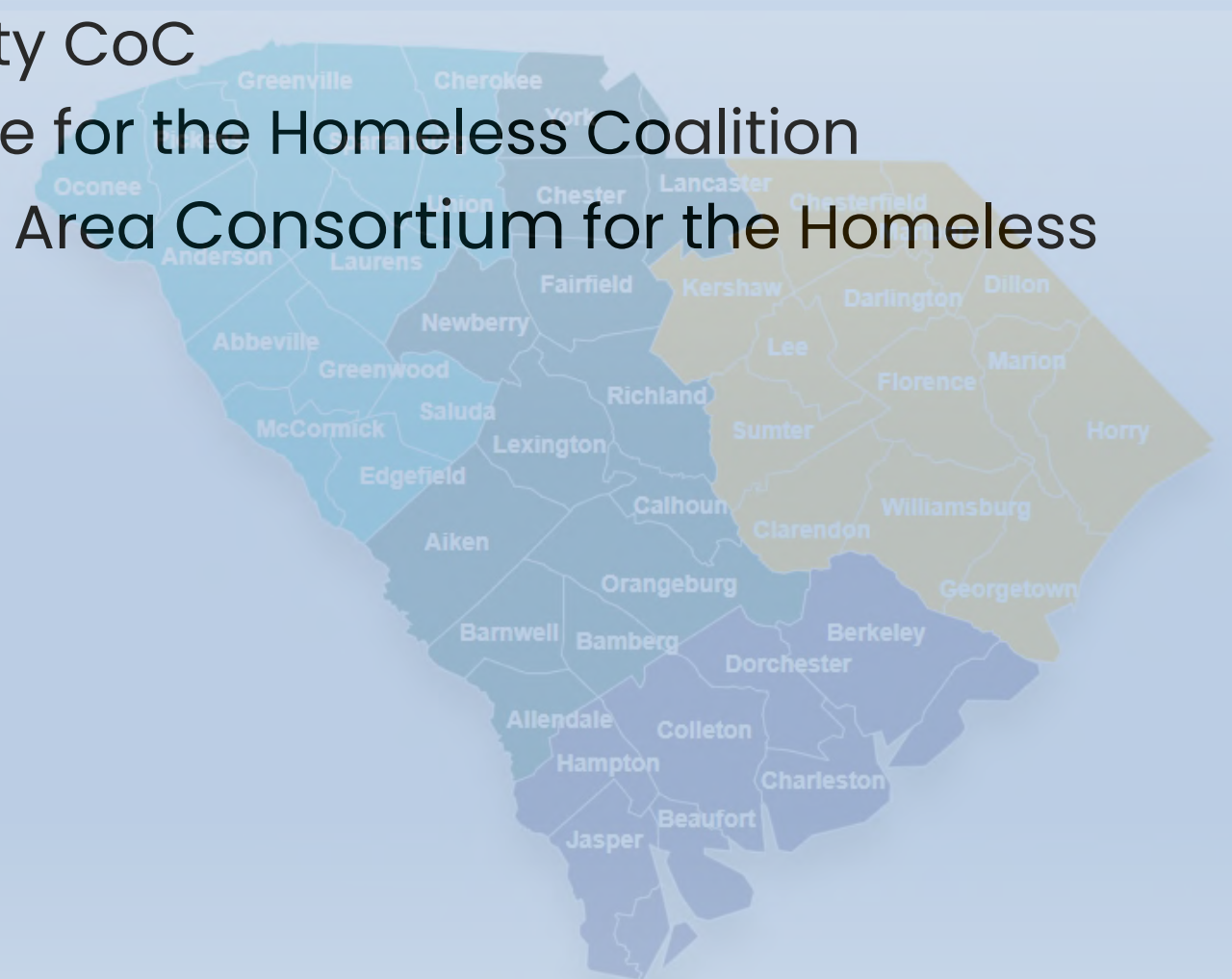
## We Want You to Be Involved!

SC Upstate CoC

Lowcountry CoC

Total Care for the Homeless Coalition

Midlands Area Consortium for the Homeless



Winston-Salem/Forsyth County CoC

Asheville/Buncombe County CoC

Durham City & County CoC

North Carolina Balance of State CoC

Greensboro, High Point CoC

Charlotte/Mecklenburg County CoC

Wilmington/Brunswick, New Hanover, Pender Counties CoC

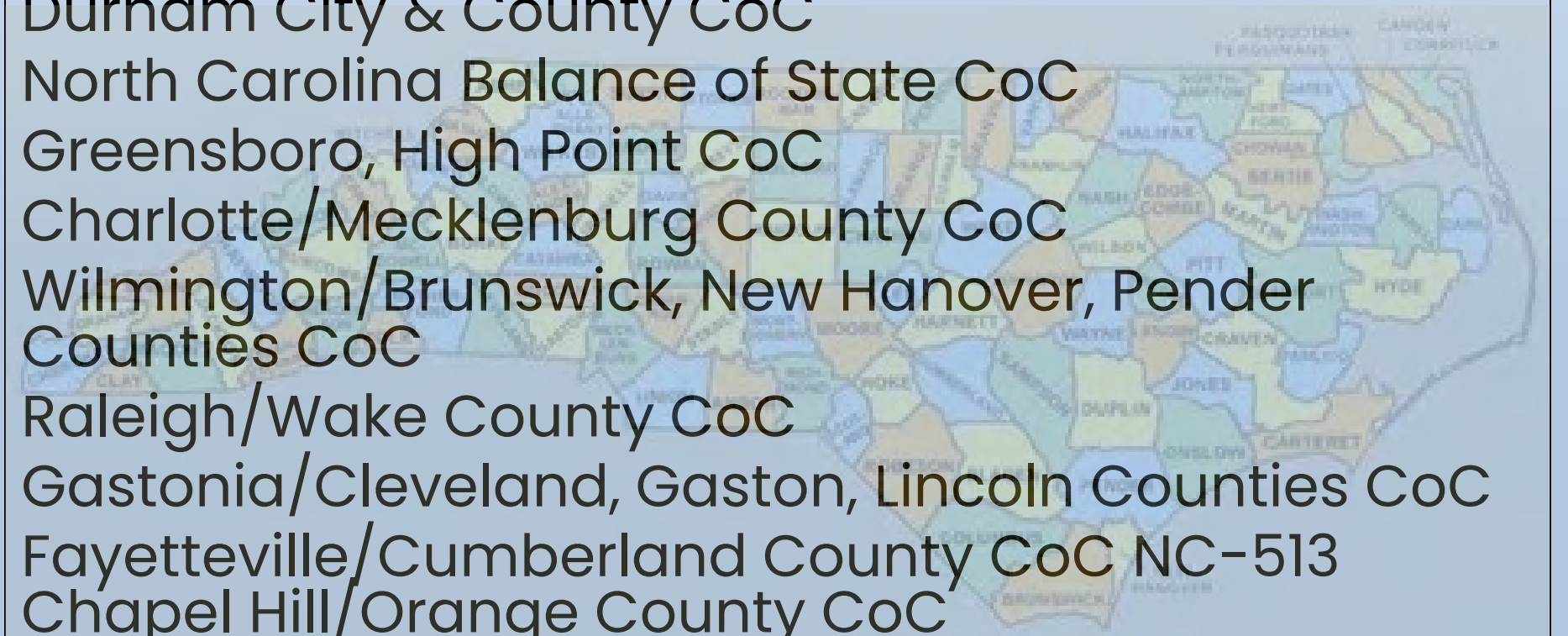
Raleigh/Wake County CoC

Gastonia/Cleveland, Gaston, Lincoln Counties CoC

Fayetteville/Cumberland County CoC NC-513

Chapel Hill/Orange County CoC

Northwest North Carolina CoC



# What Is Coordinated Entry?

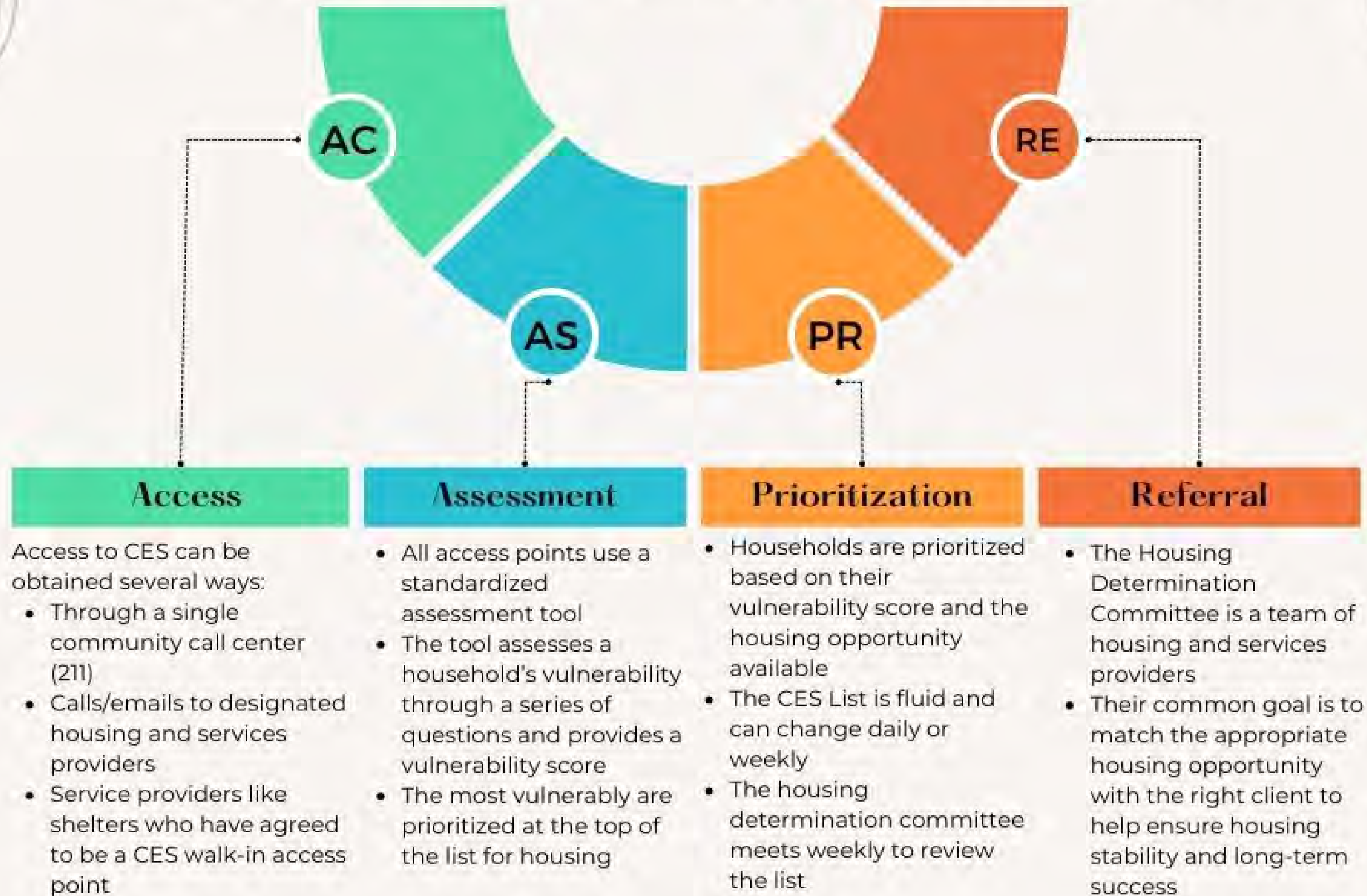
Coordinated entry is a consistent, streamlined process that provides access to housing for the most vulnerable households in our communities.

Through coordinated entry, a CoC ensures that:

1. the highest need, most vulnerable households in the community are prioritized for housing and services and,
2. that the housing and supportive services in the system are used as efficiently and effectively as possible.

# Elements of CoC Coordinated Entry

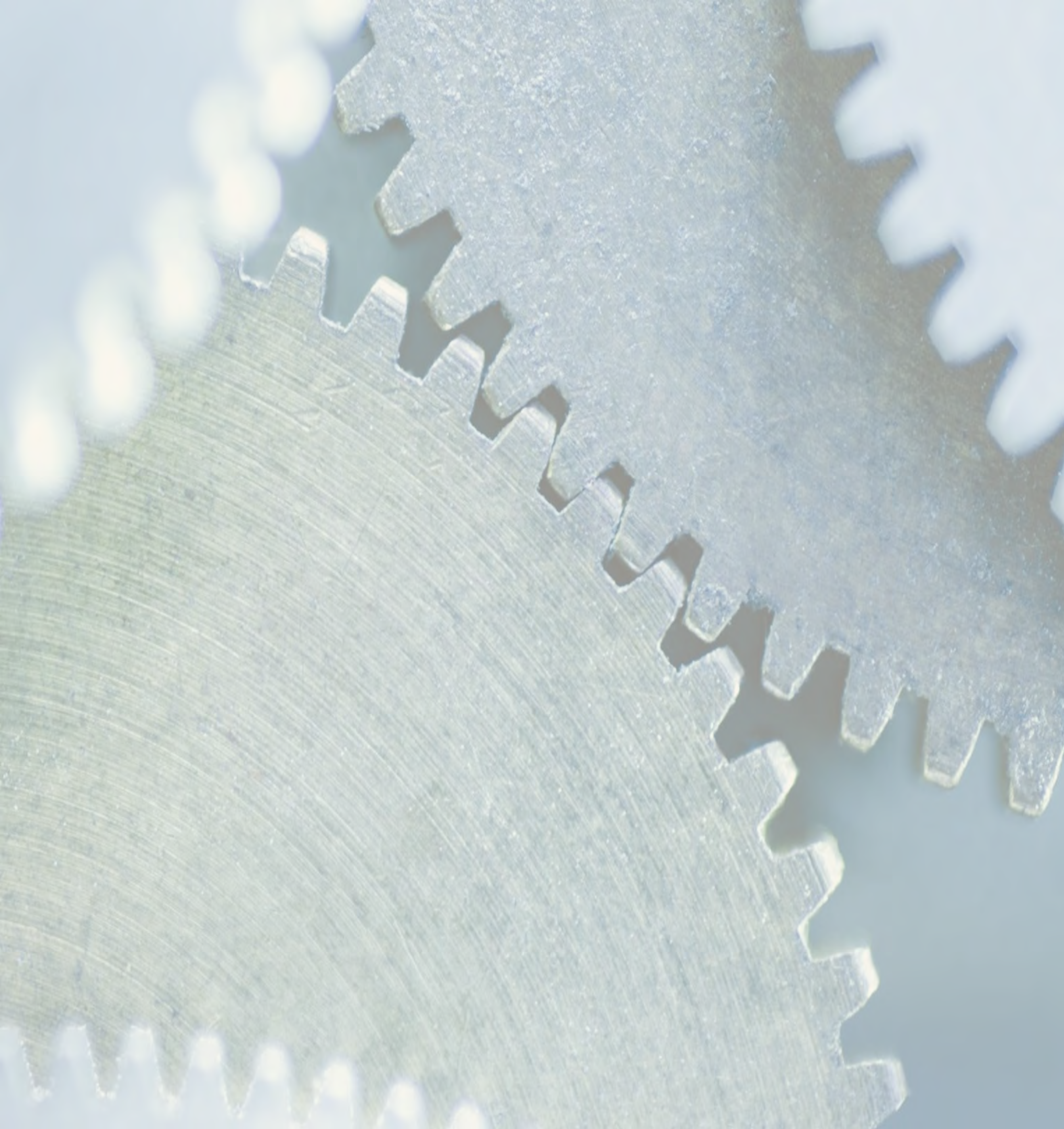
Coordinated entry is a consistent, streamlined process that provides access to housing for the most vulnerable households in our communities.



# Why is CoC & PHA Collaboration Important?

**Joey Smoak**

**CEO, Eastern Carolina Housing Organization/  
TCHC CoC Lead Agency**



**CoC and PIH  
Collaboration  
and the Annual  
CoC Competition**






**The Annual  
CoC  
Competition**



- Notice of Funding Opportunity (NOFO)
- Competitive process
- Open to Non-profit organizations, states, local governments, Indian Tribes and Public Housing Authorities.
- Each individual project application is submitted as part of the Collaborative Application. Up to 50 points is in direct proportion to the score received on the CoC application.



# CoC & PIH Coordination



Total of 85 points or  
11.76% of the score!

<p><b>g. <i>Public Housing Agencies.</i></b> Coordinates with the <b>Public Housing Agencies (PHAs)</b> located in their geographic area that resulted in admission preferences for households experiencing homelessness, including move-on strategy-which is a partnership between the CoC and one or more PHAs who have an admission preference for clients in PH-PSH who are able and want to move out of supportive housing with a rental subsidy.</p>	<p>10</p>	<p>CoCs must demonstrate how they work with the PHA(s) in their geographic area to:</p> <ul style="list-style-type: none"><li>• coordinate with a PHA to apply for or implement Housing Choice Voucher funding that is statutorily dedicated to people experiencing homelessness;</li><li>• coordinate with a PHA to apply for or implement existing funding for people experiencing homelessness (e.g. Mainstream vouchers, FUP, or other programs);</li></ul>
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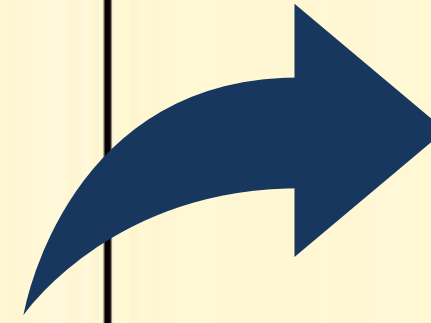




## CoC & PIH Coordination



How have you worked with PHAs to establish an admission preference or a partnership to issue project-based vouchers for household experiencing homelessness?



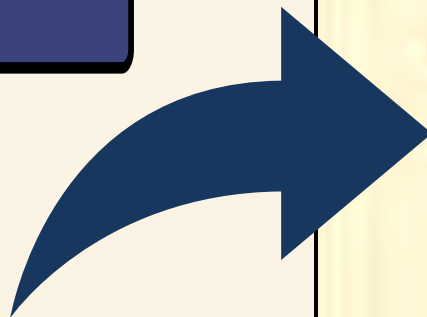
- established PHA(s) admission preferences for households experiencing homelessness which may include a preference for formerly homeless households residing in units of housing for persons experiencing homelessness (e.g., Move-on Program), or project-basing vouchers for households experiencing homelessness;
- ensure at least 20 percent of new PHA admissions were individuals or families experiencing homelessness at admission; and
- Include PHA(s)-funded units described above in the CoC's coordinated entry.



# CoC & PIH Partnership to Leverage Housing Resources

Project Capacity Review and Ranking

Total of 27 Points or 7.4%



Have you applied for a PSH or RRH project in partnership with PHAs to utilize subsidized housing units not funded by ESG or CoC funds?

<p><b>a. Leveraging Housing Resources.</b>          These points are available for CoCs that apply for at least one new PSH or RRH project that utilizes housing subsidies or subsidized housing units not funded through the CoC or ESG programs. Housing subsidies or subsidized housing units may be funded through any of the following sources:</p> <ul style="list-style-type: none"> <li>• Private organizations;</li> <li>• State or local government, including through the use of HOME funding provided through the American Rescue Plan;</li> <li>• <b>Public Housing Agencies</b>, including through the use of a general or limited preference;</li> <li>• Faith-based organizations; or</li> <li>• Federal programs other than the CoC or ESG programs.</li> </ul>	<p>7</p>	<p>CoC's will receive full points by demonstrating that they have applied for at least one PSH or RRH project that utilizes housing subsidies or subsidized housing units not funded through the CoC or ESG programs. The CoC must demonstrate that these housing units will:</p> <ul style="list-style-type: none"> <li>(i) in the case of a PSH project, provide at least 25 percent of the units included in the project; or</li> <li>(ii) in the case of a RRH project, serve at least 25 percent of the program participants anticipated to be served by the project.</li> </ul> <p>CoCs must attach letters of commitment, contracts, or other formal written documents that demonstrate the number of subsidies or units being provided to support the project.</p> <p>CoCs can receive less than full points for demonstrating commitments less than the threshold described above.</p>
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# CoC NOFO Includes:

## A CoC/PHA Crosswalk Report

CoC/PHA  
Partnership  
Details Please!

# CoC-PHA Crosswalk Report



Date Published: August 2023

## Description

The purpose of the CoC-PHA Crosswalk is to assist Continuums of Care (CoCs) with providing information for question 1C-7 of the CoC Application, which asks about Public Housing Agencies' (PHAs) progress on serving homeless households for the five largest PHAs that are located within a CoC's geography.

This report identifies the PHAs located within each CoC's geography, as well as the following elements:

- HCV units—the total number of vouchers for which the PHA is authorized to provide.
- PH units—the total number of Public Housing units the PHA operates.
- ACC units—the combined total number of units the PHA can provide, either through vouchers or hard units (ACC = HCV + PH).

The report highlights in gray the five largest PHAs that are located within the CoC's geography. HUD recognizes that the CoC may have relationships with other PHAs within its geography, so for the purposes of question 1C-7, CoCs are to report on the five largest PHAs or five PHAs with whom they have relationships. If there are fewer than five PHAs within a CoC's geography, the CoC should report on all PHAs listed in the report.

# Do Your Local PHAs...

Participate in your CoC?



	Organization/Person	Participated in CoC Meetings	Voted, Including Electing CoC Board Members	Participated in CoC's Coordinated Entry System
21.	Public Housing Authorities			



# Do Your Local PHAs...

Help with CoC Project Planning?



	Entities or Organizations Your CoC Coordinates with for Planning or Operations of Projects	Coordinates with the Planning or Operations of Projects?
15.	Public Housing Authorities	



# Do Your Local PHAs...

Help with CoC Project Planning?



	Entities or Organizations Your CoC Coordinates with for Planning or Operations of Projects	Coordinates with the Planning or Operations of Projects?
15.	Public Housing Authorities	





# Does Your CoC Have...

## Written Policies on Homeless Admission Preference with PHAs?

Public Housing Agency Name	Enter the Percent of New Admissions into Public Housing and Housing Choice Voucher Program During FY 2021 who were experiencing homelessness at entry	Does the PHA have a General or Limited Homeless Preference?	Does the PHA have a Preference for current PSH program participants no longer needing intensive supportive services, e.g., Moving On?



**You must enter information for at least 1 row in question 1C-7.**

1C-7a.	Written Policies on Homeless Admission Preferences with PHAs.	
	NOFO Section VII.B.1.g.	
	Describe in the field below:	
	1. steps your CoC has taken, with the two largest PHAs within your CoC's geographic area or the two PHAs your CoC has working relationships with, to adopt a homeless admission preference—if your CoC only has one PHA within its geographic area, you may respond for the one; or	
	2. state that your CoC has not worked with the PHAs in its geographic area to adopt a homeless admission preference.	



# Does Your CoC Include...

## Units from any PHA programs in your Coordinated Entry Process?



1C-7c.

Include Units from PHA Administered Programs in Your CoC's Coordinated Entry.

NOFO Section VII.B.1.g.

In the chart below, indicate if your CoC includes units from the following PHA programs in your CoC's coordinated entry process?

1.	Emergency Housing Vouchers (EHV)	
2.	Family Unification Program (FUP)	
3.	Housing Choice Voucher (HCV)	
4.	HUD-Veterans Affairs Supportive Housing (HUD-VASH)	
5.	Mainstream Vouchers	
6.	Non-Elderly Disabled (NED) Vouchers	
7.	Public Housing	
8.	Other Units from PHAs:	

You must select a response in elements 1 through 7 in question 1C-7c.





# How does your CoC Score...

When it comes to coordination and engagement with local PHAs?



## 2. CoC Scoring Summary (from FY 2023 CoC NOFO)

Scoring Category	Maximum Score (Points)	State of SC Average Score (Points)
<b>1B.</b> Coordination and Engagement–Inclusive Structure and Participation	5	4.6
<b>1C.</b> Coordination and Engagement–Coordination with Federal, State, Local, Private, and Other Organizations	29	22.1
<b>1D.</b> Coordination and Engagement–Coordination with Federal, State, Local, Private, and Other Organizations–Continued	51	47.1
<b>1E.</b> Project Capacity, Review, and Ranking–Local Competition	27	24.5
<b>2A.</b> Homeless Management Information System (HMIS)–Implementation	9	6.75
<b>2B.</b> Point-in-Time (PIT) Count	5	4.5
<b>2C.</b> System Performance	60	37.7
<b>3A.</b> Coordination with Housing and Healthcare	14	4
<b>Total CoC Application Score*</b>	<b>200</b>	<b>151.25</b>

# THE STATE OF HOMELESSNESS IN SC

**Clint Johnson**

**Information Systems Administrator, Eastern Carolina  
Housing Organization/TCHC CoC Lead Agency**



SC STATE OF HOMELESSNESS

**REPORT**



**2024**

# How do CoCs Track Homelessness?

## THE HOMELESS MANAGEMENT INFORMATION SYSTEM

The Homeless Management Information System (HMIS) is a database used by homeless service providers to collect client-level data on housing and services offered to individuals and families experiencing homelessness



October 1, 2022 - September 30, 2023

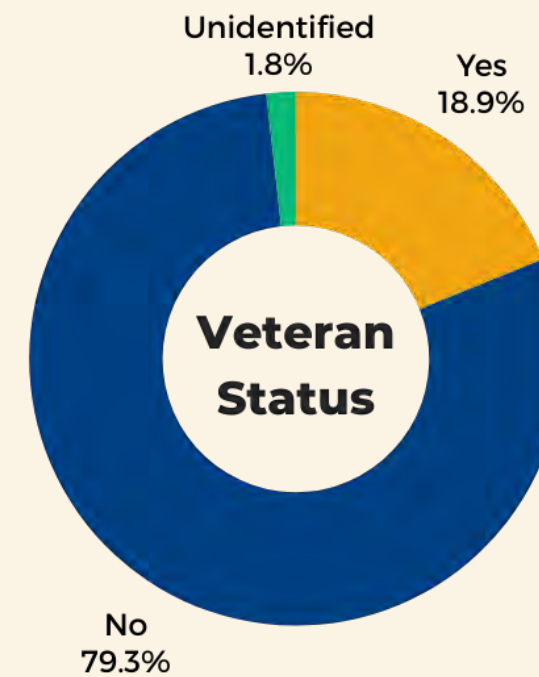
## By the Numbers

In FY 2023, more than 12,300 people experiencing homelessness were served in SC by nearly 200 CoC agencies across the state.

<b>Total Served</b>	<b>12,376</b> Persons received homeless services
<b>Gender Identity</b>	<b>60%</b> Identified as male, while 39% identified as female
<b>Race</b>	<b>55%</b> Identified as black or African American, while 36% identified as White
<b>Age</b>	<b>1 in 4</b> Persons at program entry were children under 18
<b>Veteran Status</b>	<b>1,901</b> Veterans were served
<b>Adult Survivors of Domestic Violence</b>	<b>1,479</b> Adults reported an experience of domestic violence

# By the Numbers

- 1,901 reported being Veterans
- 2,318 were under the age of 18
- 8 years old was the average age of participants under 18
- 55-64 was the largest population by age range reporting experiencing homelessness

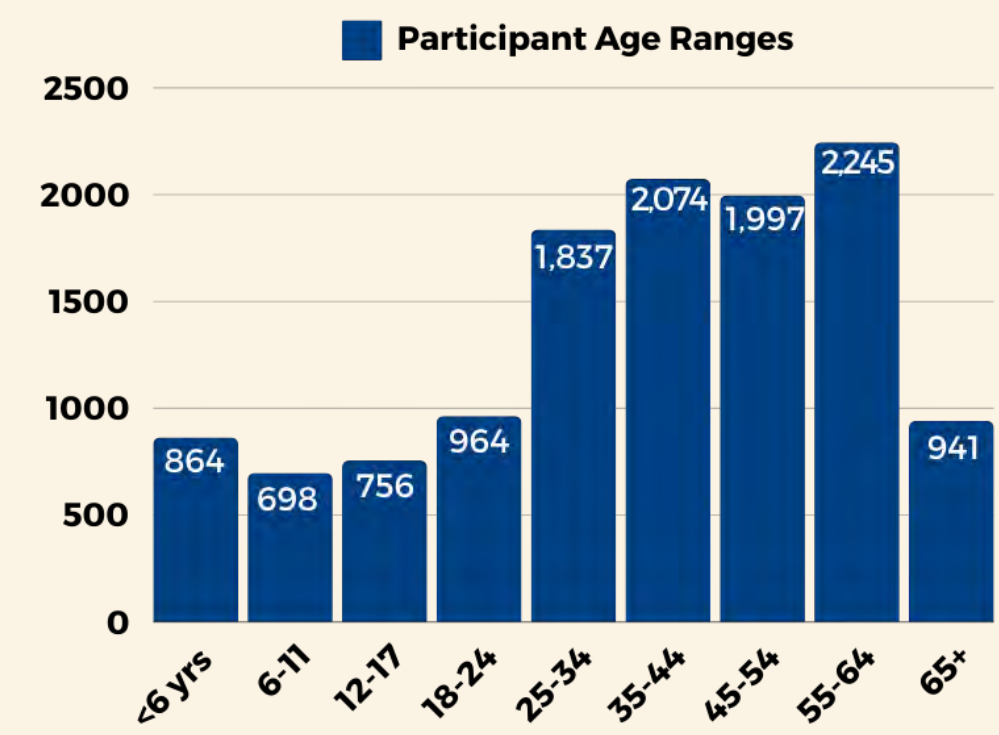


	Veteran	Non-Veteran	Un-identified
Count	1,901	7,980	177
Percentage	19%	79%	2%

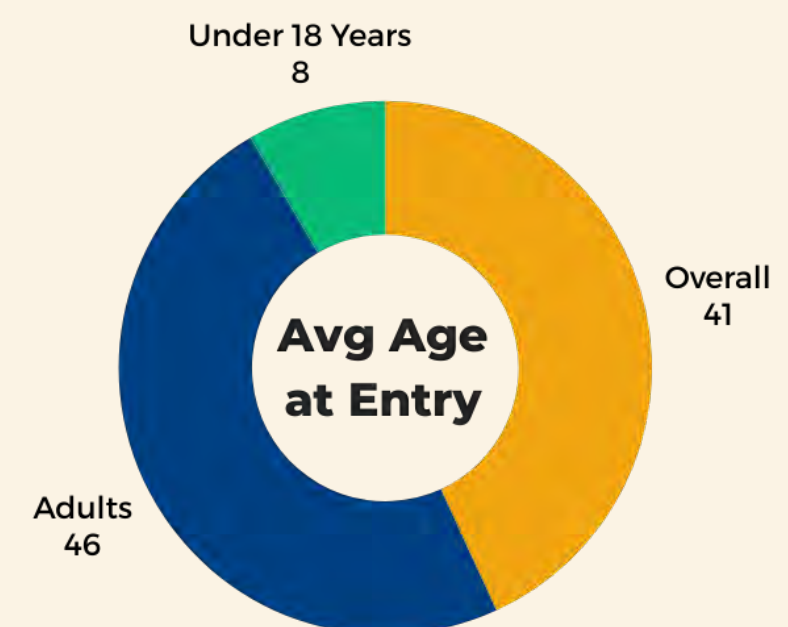
Of the 10,058 adult program participants, 1,901 (19%) reported being a Veteran.

2,318 (19%) of program participants are under the age of 18 years old.

55-64 is the largest population by age range at 2,245 (18%).

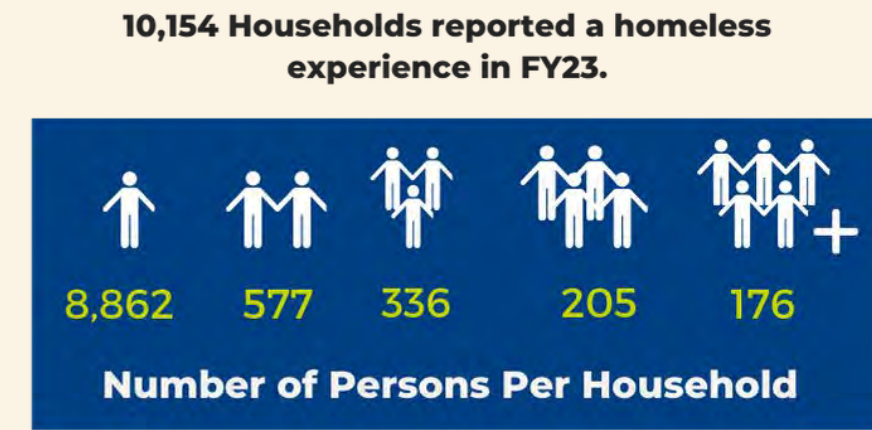
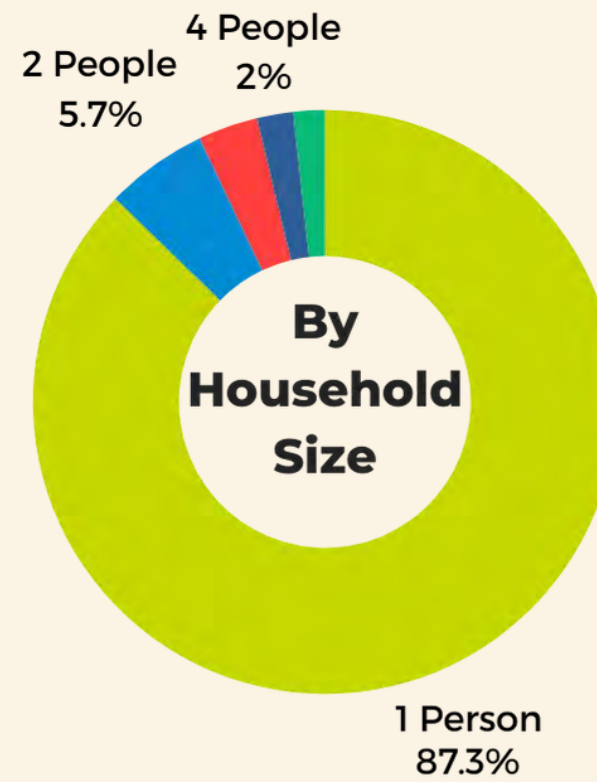


	Overall	Adults	Under 18
Average Age of Participants	41	46	8
Median Age of Participants	43	47	8



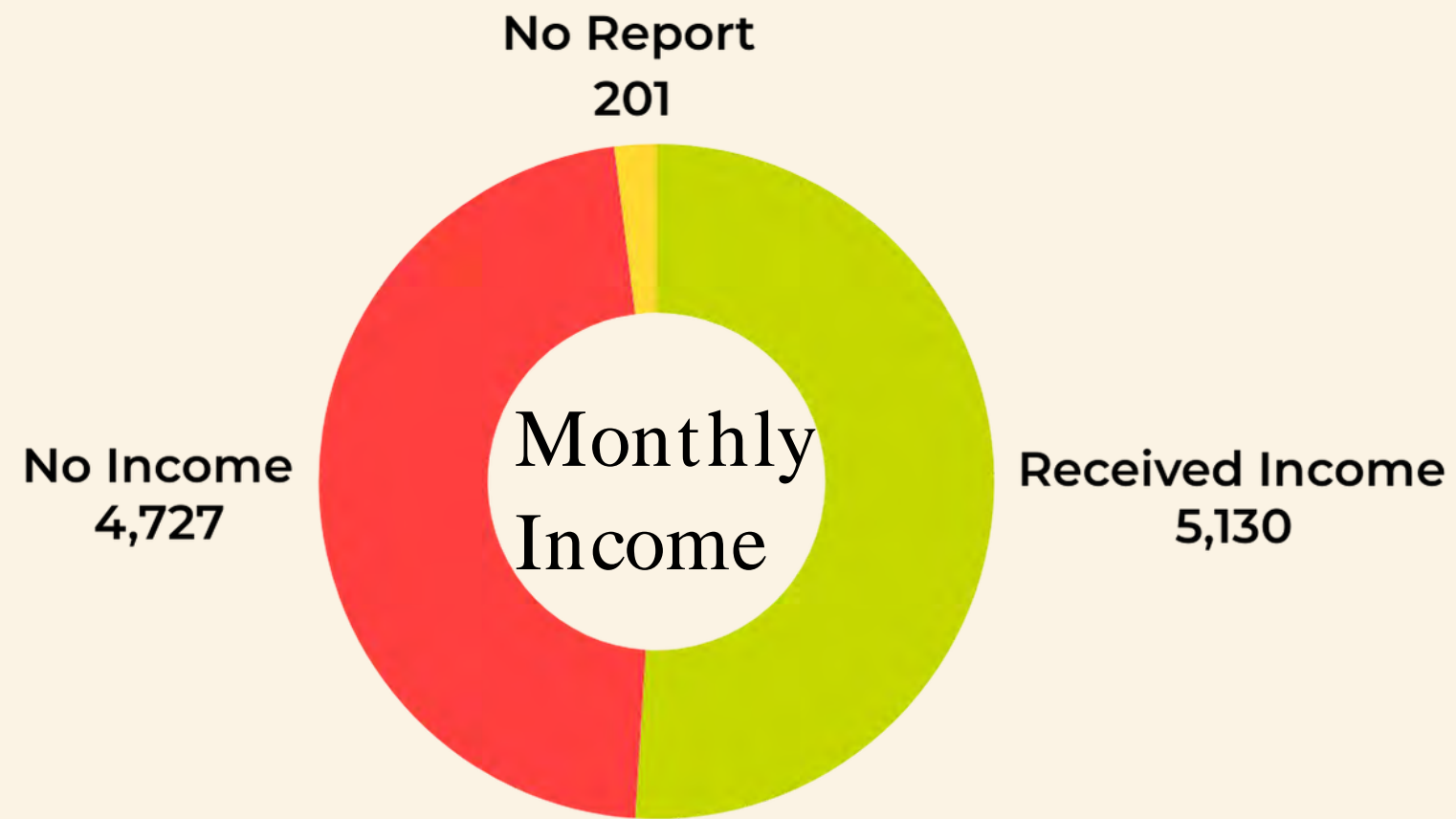
# By the Numbers

- Of the 10,156 households served across the state, 85% (8,597) were single adults
- The system tracked 267 unaccompanied youth ages 18-24 years old



## Household Composition

1-Person Households		2-Person Households	
Single Adults	8,597	Single Adults	236
Single Unaccompanied Youth	267	Single Adults w/Children	341
3-Person Households		4-Person Households	
Adults Only	17	Adults Only	4
Multiple Adults w/Children	89	Multiple Adults w/Children	71
Single Adults w/Children	230	Single Adults w/Children	130
5+ - Person Households			
Adults Only	1		
Multiple Adults w/Children	84		
Single Adults w/Children	91		



## By the Numbers

- More than half of program participants reported having income
- Of those who reported income, the average income was less than \$1,200 a month.

### Adult Participant Income Change

Avg Income at Entry	\$1,015
Avg Income at the End of the Period	\$1,176
Avg Change in Income for the Period	\$160



# About CoC Housing Programs

**Lorain Crowl**

**SCICH Chair – Owner, Leadwell 360 Consulting**

# What is Permanent Supportive Housing?



- The CoC Interim Rule defines permanent supportive housing as permanent housing with support services provided to assist homeless persons with a disability to live independently
- It does not have a program end date. The housing and services are provided as long as the person needs them.
- CoC funding can pay for rent, utilities and case management and a host of additional services

Financial  
Education

Supportive  
Community

Affordable  
Childcare

Job Training

Continuing  
Education

# What is Rapid Rehousing?

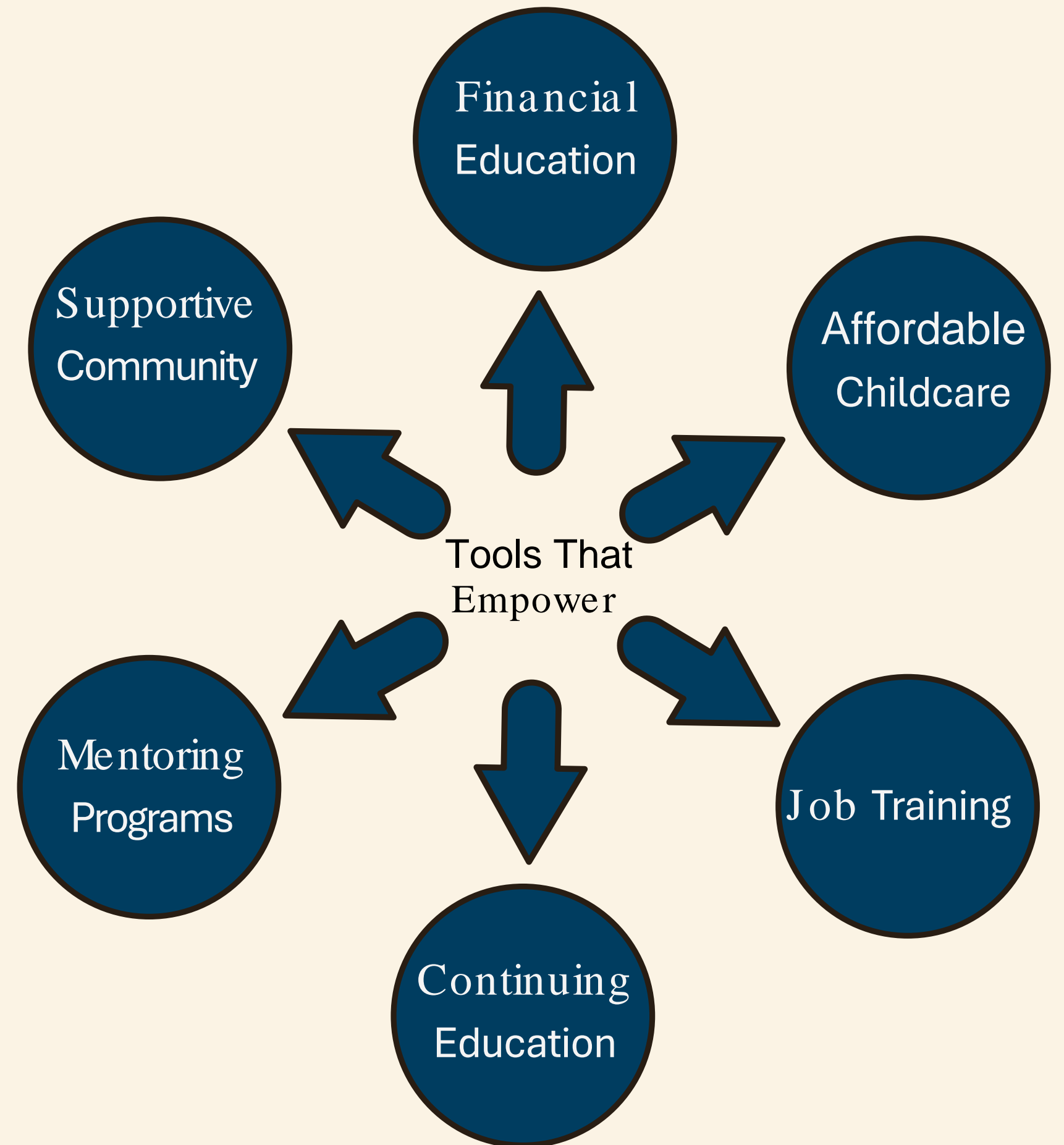


- Helps households experiencing homelessness find housing quickly
- It is not a permanent program of support – typically from 3-24 months
- It is ideal for households who do not have a chronically homeless experience and are not disabled
- It is designed to be a bridge for assisting households to become stably housed.
- Case management, rental and utilities assistance, along with supportive services are included in the program

# Supportive Housing Works!



Greenville Human Relations Commission Teaching a Financial Empowerment Class



# WHAT ARE THE BENEFITS?

REDUCES LOST  
RENTS/TURNCOSTS

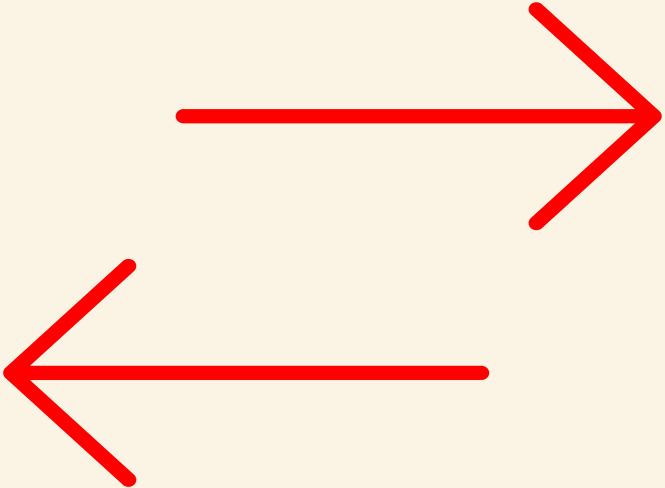
RESIDENTS  
REMAIN  
STABLY  
HOUSED!

SUPPORTS  
RESIDENTS IN CRISIS

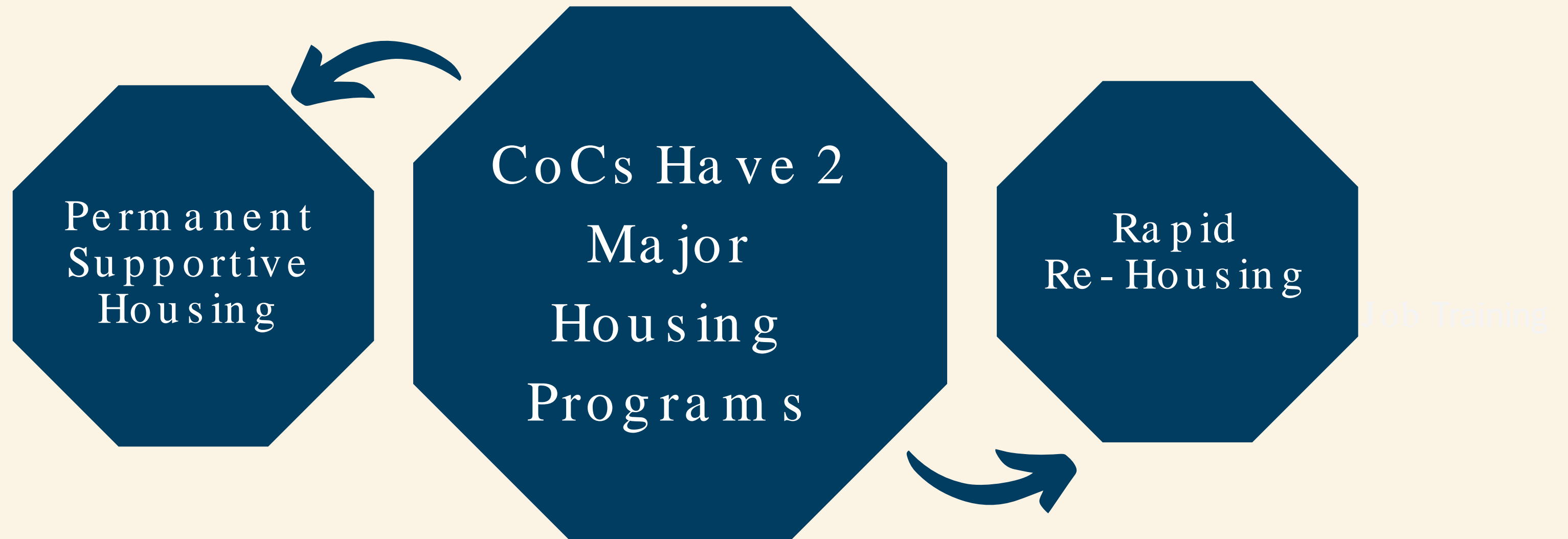
Affordable  
Childcare

Job Training

Continuing  
Education



# How Can These Models Work for CoCs & PHAs?

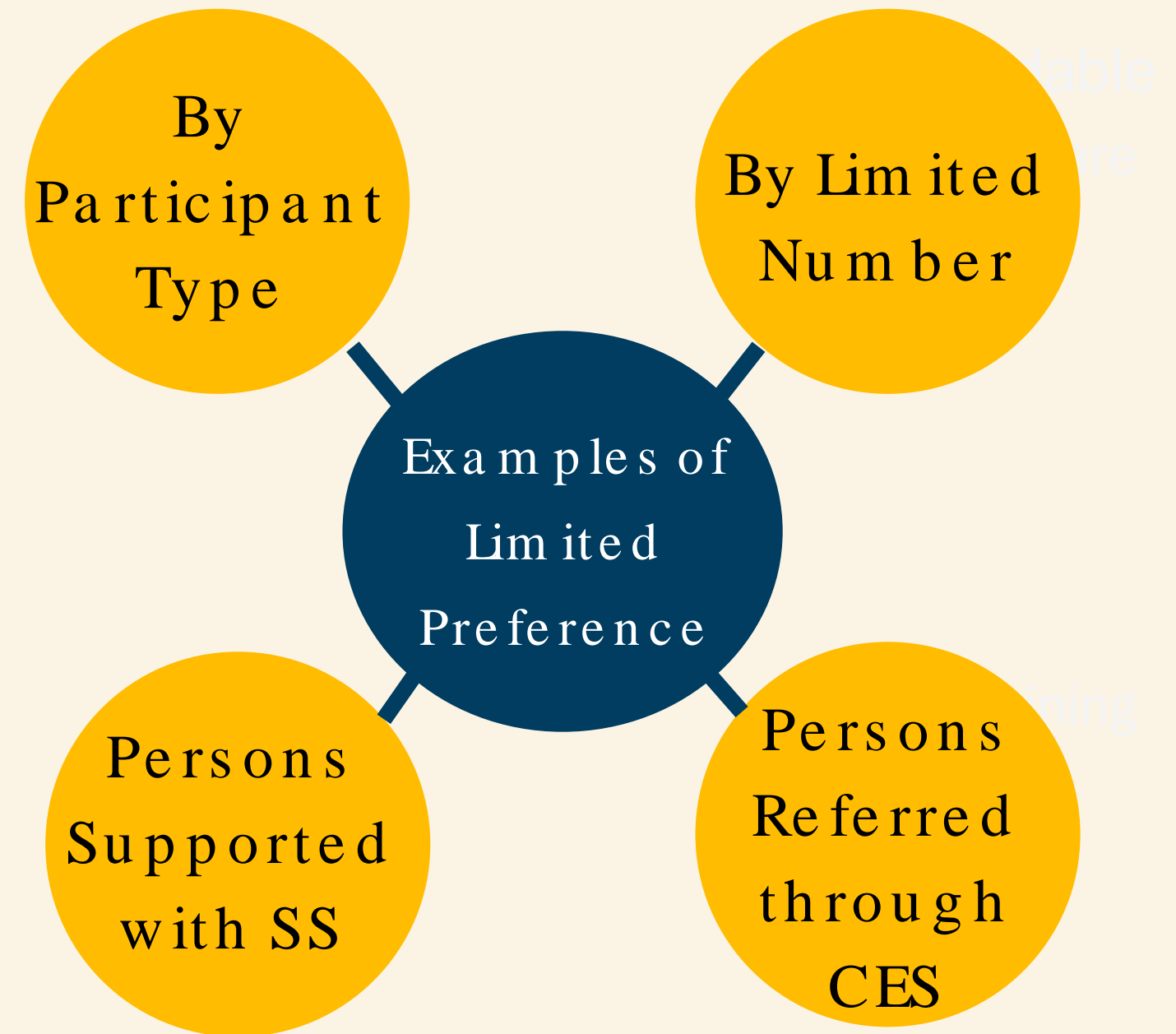


**Both Programs are Supported by Case Management!**

# PHAs Can Provide Limited Preferences of Their Own Choosing

- PHAs and CoCs can partner on grant opportunities – CoCs provide PSH services and PHAs provide limited preference vouchers or project-based vouchers
- Limited preference vouchers could be used as move-on strategy for persons exiting the CoC PSH program
- The coordinated entry process can assist PHAs in pre-qualifying persons for housing and make preference referrals

**Or Any Combination of these criteria!**



# WORKING TOGETHER

## A Panel Discussion

### How We Collaborate!

Meredith Daye, Greensboro, NC Housing Authority

Carol McCall, Housing Authority of Myrtle Beach, SC

Cheri Neal, CoC Program Manager Guilford County, NC

Joey Smoak, Eastern Carolina Housing Organization, SC





# GREENSBORO HOUSING AUTHORITY

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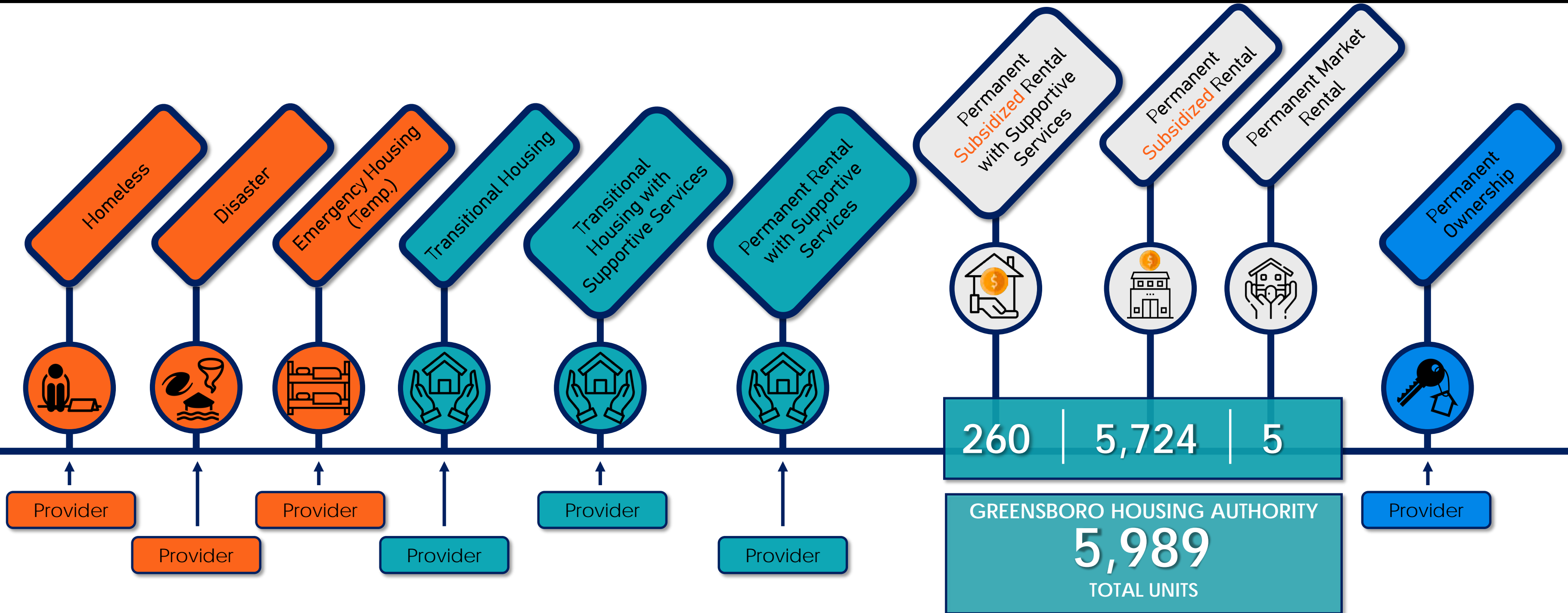
Carolina's Council

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**Collaborative Efforts to Help Tenants Remain Stably Housed**

August 26, 2024

# Continuum of Housing



# Vouchers for the Homeless

## Continuum of Care

- Sheltering the Homeless
- Housing Opportunities
- Emergency Housing Voucher (EHV)
- Fair Share

\*Veteran Affairs Supportive Housing (VASH)

*\*non-CoC program*

# Sheltering the Homeless Current Stats



Population:  
Chronically homeless (HUD definition)

# Housing Opportunities Current Stats



Population:  
Chronically homeless (HUD definition)

# Emergency Housing Current Stats



Population:  
1. Homeless  
2. At-Risk Homeless  
3. Domestic Violence - Fleeing or attempting to  
4. Recently homeless

# Fair Share Current Stats

21  
Total

19  
Leased

Population:  
Domestic  
Violence  
Homeless  
Nearly homeless  
Homeless

# VASH Current Stats

125  
Total

123  
Leased

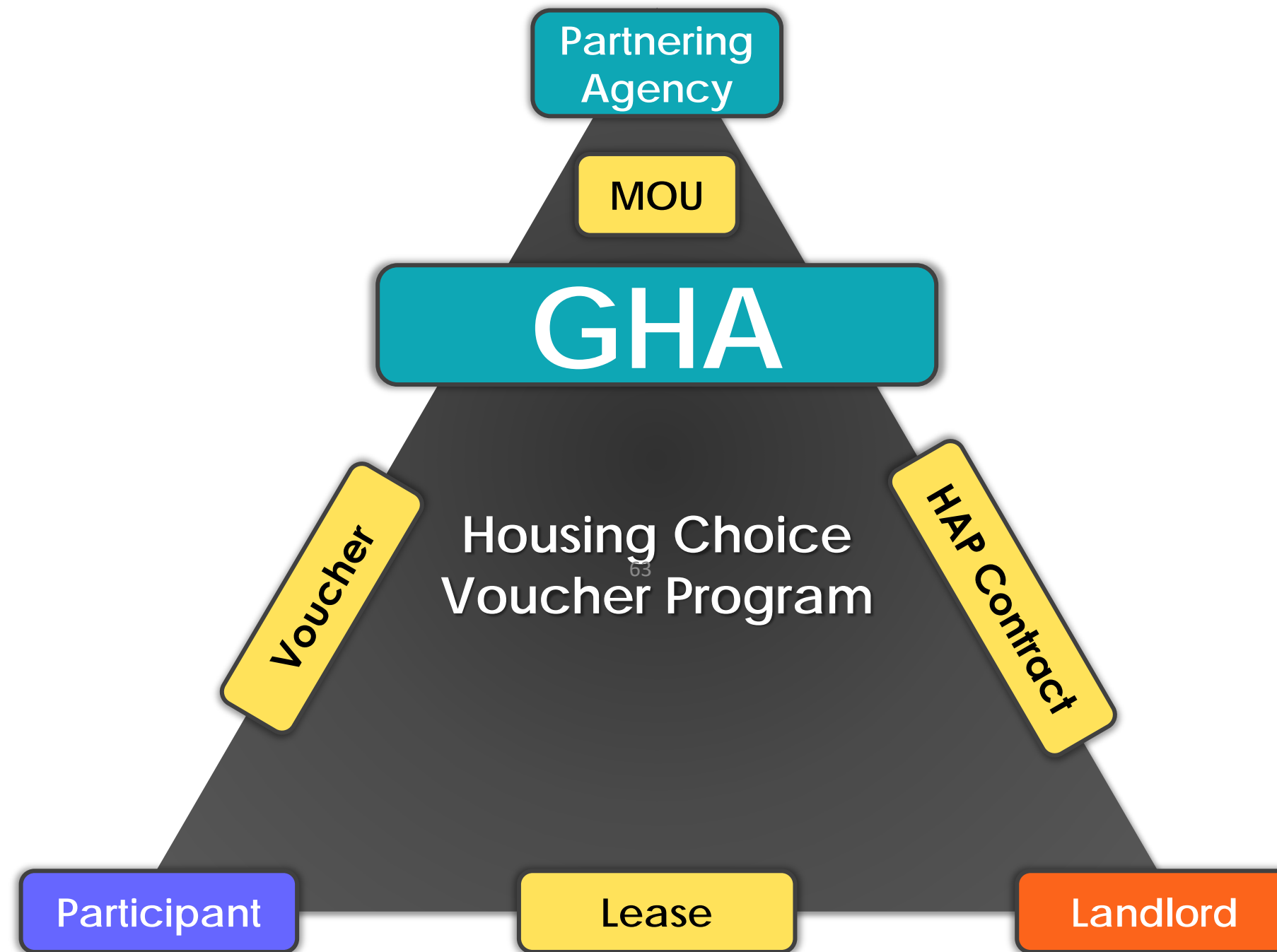
Population:  
Homeless  
Veterans

# How it Works at-a-Glance



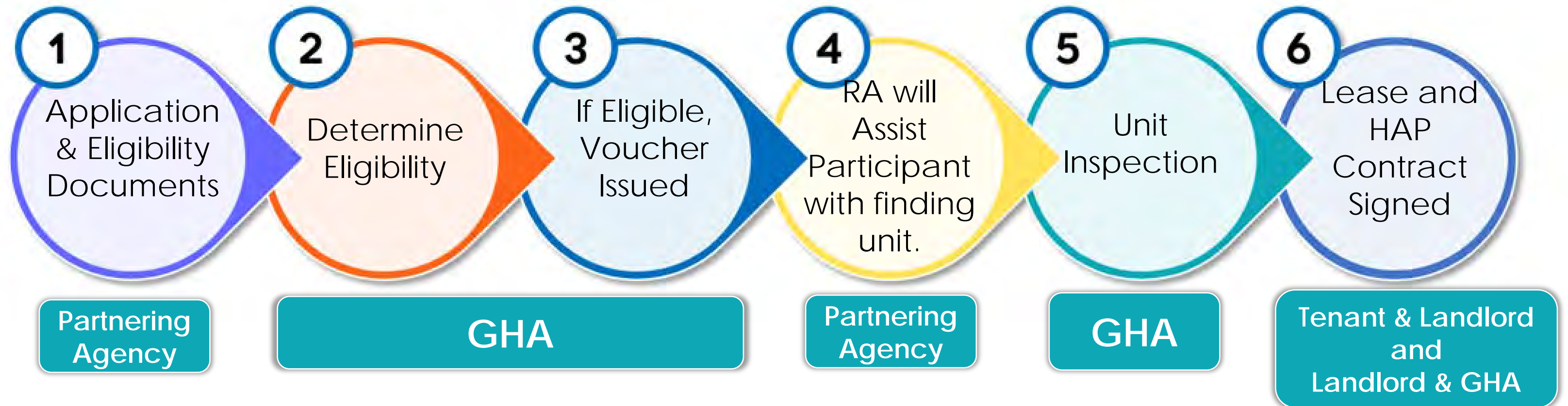
# How It Works

## “Contractual” Relationship



# How It Works - Process

## Referring Agency Model



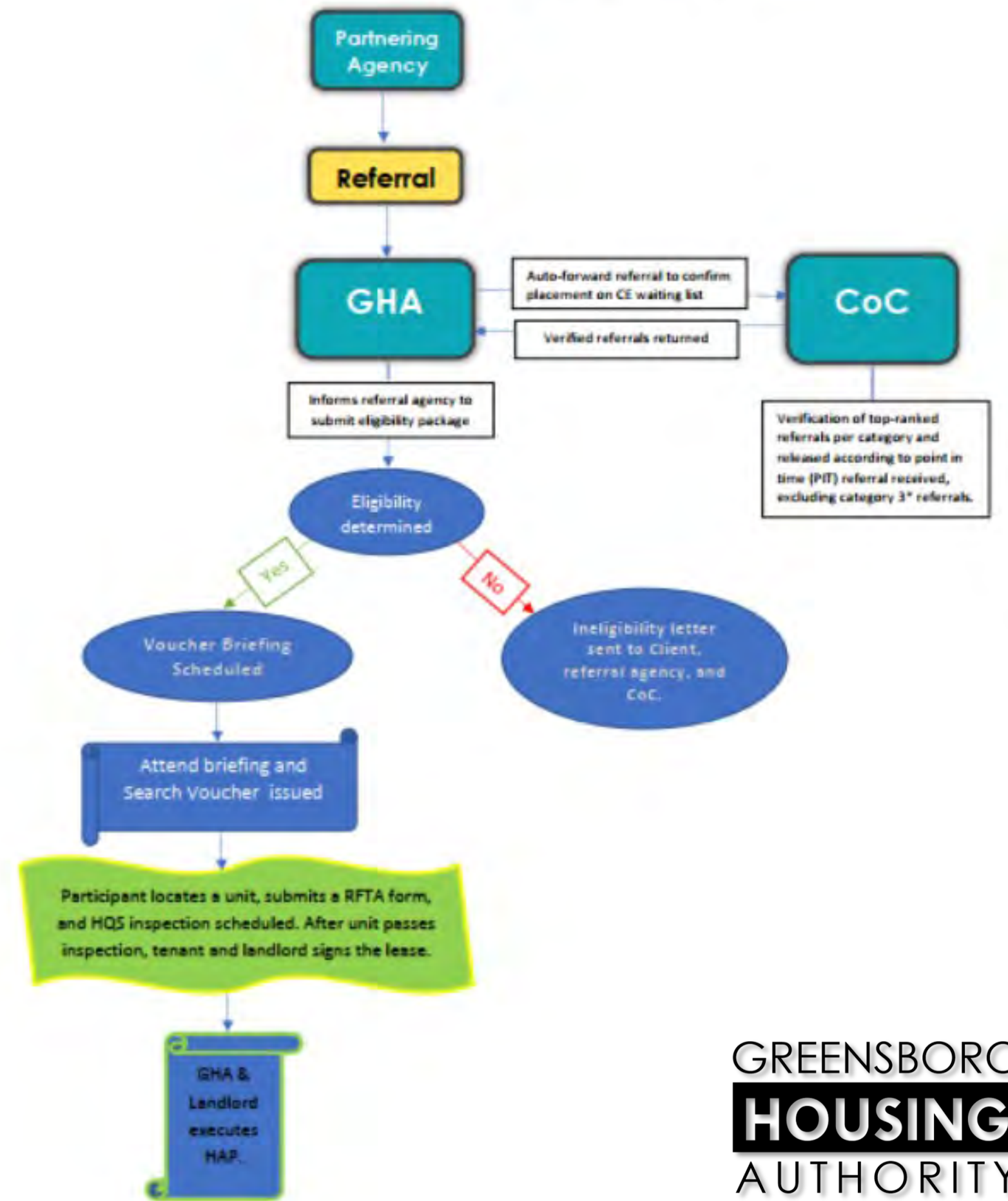




# EXAMPLE OF COLLABORATION

## HOW IT WORKED WITH EHVS

### Emergency Housing Voucher Referral and Eligibility Process





# WHO WILL WE WORK WITH?

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## Partnering Agencies:

- Guilford County Continuum of Care
- Greensboro Urban Ministry
- Salvation Army of Greensboro
- Family Services of the Piedmont
- The Servant Center
- YWCA
- YMCA
- Women's Resource Center
- Room at the Inn
- Youth Focus
- Interactive Resource Center Welfare Reform Liaison Project
- Other Organizations/Agencies
- Partners Ending Homelessness



# THANK YOU!

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GREENSBORO  
**HOUSING**  
AUTHORITY

**NEXT ...**

**Breakout Session!**

**Let's Brainstorm Ideas That Might Lead to Better CoC/PHA Collaboration.**

**THANK YOU FOR ATTENDING!**

**We Appreciate All You Do in Your Communities to Address Housing Insecurity!**