



# SOUTH CAROLINA INTERAGENCY COUNCIL ON HOMELESSNESS

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**Board Meeting Agenda**  
**Thursday, July 11, 2024, 10:30 AM – 12:00 PM**  
**Virtual - Zoom**

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|-------|--|------------------|------|
| I.    | Welcome and Roll Call  | Lorain Crowl     | (2)  |
| II.   | Approval of May Meeting Minutes (Action Item)  | Lorain Crowl     | (2)  |
| III.  | Financial Report (Action Items)<br>a. Financials to-date   | Lorain Crowl     | (11) |
| IV.   | Updates on Action Items Since May Mtg<br>a. Annual PHA Training Seminar (Aug 26) 2-3hr session for SCICH/HUD/CoCs<br>b. Data Report Update for 2024 State Report | Lorain Crowl     | (5)  |
| V.    | Youth Taskforce Update   | Ann Gowdy        | (10) |
| VI.   | Civic Roundtable Presentation  | Austin Boral     | (30) |
| VII.  | SCICH Strategic Planning<br>b. Set a date to review Bylaws review/revisions discussion   | Lorain Crowl/All | (10) |
| VIII. | Open the Floor for CoC and Statewide Agency Updates  |                  | (20) |



July 11, 2024

Board Meeting

Virtual Meeting via Zoom

Present: Terre Marshall, Renaye Long, Shannon Nix, Ann Gowdy, Stepanie Cole, Spencer Thomas, Michele Murff, Stephen Ferrufino, Brandon Lilienthal, Amy Prock, Suzanne Sanders, Robert Cottingham, Forrest Wicks, Brenda Santiago, Stephanie Melton, Kimberly Perry, Natalie Rivera, Shawn Caraballo, Norah Rogers, Birley Wright, Austin Boral, Emily Benz, Josh Seiden, Coutney Frappaolo, Aimee Dube'; Joey Smoak, Louise Johnson, Monty Robinson, Margrett Tillman, Lorain Crowl

Lorain confirmed the meeting had a quorum.

Lorain C. - Approval of the May meeting minutes: Ann G requested a correction in the spelling of her name as well as a change to include Carol McCall as having attended. Michele Murff also asked for the spelling of her name to be corrected. correction. Lorain made those notes and called for a motion for approval with those changes to the minutes.

Motion – Steven Ferrufino made the motion; Terre Marshall seconded. All in favor to approve.

Lorain went over the financial balance sheet year to date which broke out the funding for SCICH separately from the DSS grant funding. Lorain reported the purchase of D&O for \$686. The DSS grant funding the food and supplies for the May 7 roundtable discussion. Lorain called for any questions about the balance sheet. Hearing none, she asked for a motion.

Motion – Suzanne Sanders made the motion; Renaye Long seconded. All in favor to approve.

Lorain C. – Went over agenda action items:

Carolinas Council - now we have one session instead of 2. We have the afternoon sessions for just over 3 hours. Appreciate Joey and Carol for helping us with presentations.

The 2024 State of Homelessness Report is in its final stages and should be published in early August.

Youth Task Force Report – Ann Gowdy

The Task Force met a couple of times in June. To review the Civic Roundtable platform being considered for communications management for the Youth Count Plan. Critical discussion about how this platform can help us were held with the Youth Task Force members. After that discussion, a meeting was called to vote on the use of this platform to help with the Youth Count. Just to remind everyone, several months ago, the SCICH board approved allowing the Task Force to vote on any items pertaining to the Youth Count in order to streamline the effectiveness of the workflow. The

Task Force voted yes to move forward with the Civic Roundtable Platform July. Thanks COC and youth providers for joining in our meetings and discussions. Our next step will be calling the taskforce back together over the next month for what we are going to do moving forward. We are working on including the voices of our young people in co-creating and co-designing the work to make the count happen. If you need to speak with me about anything, please call me.

Ann then Introduce Austin Boral with Civic Roundtable to provide an overview of the platform (presentation attached).

Following the presentation, Austin opened to the floor for questions.

Courtney F. – Can the platform allow for video uploads? Emily: Yes, we allow for videos and captioning.

Courtney F. - How long does it take a community and the platform to be up, running and effective?

Emily - It depends on the community and how they use it, but it typically takes about 3 months.

Josh S. – Someone in the chat asked about signing up. We will have a final rollout plan so more to come on how to make an account and create it once we get rolling.

Lorain C. – This is exciting. This is really the streamlined communication we have been missing. Emily Thanks so much for the time to talk about this.

Lorain C. - Does anyone have questions for Emily, Josh and Austin?

Ann G. – This is going to be a lot of work. Myself and Lorain are dedicated to making this happen.

Louise J. – Is this something similar to base camp? Austin responded somewhat but made for the public sector.

Courtney F. - Do you have an app instead of log in?

Josh S. - We are thinking a lot about it, but no not at this time. But we have worked hard to make our platform mobile responsive. You can access everything from your mobile device. Emily – I have a shortcut on my phone so it makes it easy to access.

Brandon L. - Austin reached out to me several months ago to show me the platform, and I thought this would be a great idea to connect multiple agencies and help with communications.

Ann G. – do any communities use this platform as part of case management? Josh – No, it's not a CM platform because we don't store HIPPA data.

Ann G. - How many other used ins SC are using this platform?

Austin B. – We are currently working with the SC Elections State Agency. It's a different topic, but the same type platform. We have built platforms like this many times before, so it is not the first in the country. We are doing this work in several other states. We work with YHDP and YHSI agencies to power YABS and YACs in several CoCs.

Lorain thanked the Roundtable group. We will work in the coming weeks on who will be the point person for the different areas of the platform like the survey, communication and volunteers

Ann G. – several state agencies are here and CoCs. Lorain and I are going to ensure we get this started. We want all of you to help to get this information so we can add the right information to the platform. We can work with you or your team on gathering resource information. Just point us to the right person.

Michele M. – Austin you reached out to me about state agency communication and the use of this platform. I think we all want to see how this goes so we'll have something to show and share with other state agencies.

Austin B. – That sounds good, Michele. We just want to learn how people/agencies communicate, including the state agencies.

Lorain C. – with no further questions, I'd like to thank Austin and his team for joining us today and for the presentation. We are excited to get started!

Lorain C. - We talked about goals and action items for strategic planning at the May meeting. I will send out a Doodle Poll so that we can go back over those items and then review our SCICH bylaws.

Lorain C. opened the conversation to CoCs and State Agencies.

**Upstate** – Stephanie Cole – Candace asked me to jump on. We are waiting on the NOFO to drop and I'm looking forward to learning that process. Our CoC meeting is coming up in a couple of weeks.

**MACH** – no report.

**ECHO** – Courtney F. – we are working on our YHSI start-up. They are doing a TA startup now getting ready to shift to high gear in Sept. We too are waiting for the NOFO to drop. We have standardized all our CoC intake forms so that all agencies can access and use a set of standardized forms with a flowchart to help streamline the process.

**Lowcountry** - Brandon L. – We recently voted to do the PIT count every other year. That's really all the updates I have.

Michele M. – Brandon, so rather than every year Lowcountry is going to every other year? What was the thought process for that decision?

Brandon L. - They want more time to analyze the collected data.

Michele M. – So for our state report, we will not have PIT data from all CoCs every year, right Lorain?

Lorain C. – CoCs have generally communicated with each other to plan and make sure they were counting at the same time, the same way, on the same date. If all the COCs go to every other year, it will make PIT count reporting different.

Michele M. - We use that data in other application reports like in our SAMSHA funding. One180 Place is our partner there, so we'll just use the data we have. That's interesting. We thought there was a point struct in the NOFO to do it every year. But maybe that's changed. But thanks for sharing that info. It's good to know.

Michele M – Courtney, any changes to ECHOs pit count planning?

Courtney F. - It is a topic that we have talked about. We do see the benefits in doing that but we just haven't come to making that decision. My ears when up that Lowcournty did that. So, we will be talking about it again very soon.

Michele M - That brings home the issue of HMIS data.

Lorain C. - Yes, we'll have annualized data in HMIS, but it's not difficult to gather. Some people do put info in HMIS for the PIT count, but they also publish the data every year.

Lorain C. - opened the floor to state agencies

Renaye L. – State Housing submitted the Price Main grant to preserve and revitalize our manufactured housing. The grant request is for 10M from HUD. SC Housing Trust Fund will match at 10M. SC office of Resilience in the PeeDee to make sure that effort is coordinated in a couple or our rural states. We know that the price of building a home continues to go up, but manufactured homes are still affordable. Thanks for your support and feedback for this grant application.

Shannon N. – We don't yet have our new housing and membership coordinator. I will share the job description. Please share it with anyone you know who might be interested.

Suzanne S. – DHEC is now The Dept of Public Health. Our DHEC emails are rolling over to our new email addresses, but I'll put my new email in the chat.

Monty R. – The Alliance for a Healthier SC – the Alliance is partnering with DPH to conduct the state health improvement plan. The income and poverty working group needs volunteers with your expertise to volunteer. I can share how you can get involved in the improvement plan work group. Unsheltered homelessness is a key indicator in the work. I will send a follow up email for how to be involved.

Forest W. – I am the new Transitions Services and Support System Rep for DSS. We are rolling out the program in the next few months to help address the issues of this underserved population. I look forward to working with you all.

Michele M. - What division? 18+s years that age out of foster care or still have contracts with DSS. It was previously called aftercare. The new program works with other entities to offer more housing options.

Renaye L. – Can you drop your contact information in the chat so I can connect you with our people in supportive housing?

Brooks B. – Project Care – we provide case management and supportive services to persons living with HIV/AIDS. We have shelter and scattered sites throughout Greenville SC. I look forward to working with this group. Thank you.

Birley W. - SC Dept of Ed. Reminder, our American Rescue Plan dollars expired on Sept 30. We will monitor how that affects our LEAs. More than half of our districts received funding for the first time. Our LEA RFPs are out and will be wrapping up that process later this summer.

Aimee D. - Child care resource and referral. I work statewide with to find childcare options for those in our McKinney Vento Program. This was formerly the ABC voucher program, now call the DSS

Childcare Scholarship Program. We work with families to apply, maintain their scholarships. We are funded by DSS, but housed at University of SC.

Margert T. - Minority Affairs – we just added contacting and services certification under our umbrella. We provide resources and bridge gaps for minorities. Please ask anyone you know that needs assistance to reach out to me.

Ann G. – For all of you I want to share the USC College of Social Work is offering a new certificate in Trauma Informed Practice. It is a full curriculum and brand-new certificate. I will place the link in the chat.

Renaye L. – Is this similar to the Training Collaborative at MUSC?

Ann G – No, I don't think so. I think that program is a 10-month process. This is a full curriculum with required class schedules and hours.

Lorain C. - I'll drop all these links in the minutes so you all will have them.

Thanks so much for what all of you do in the community. We are all working hard. Look for the calendar invite for the Sept SCICH meeting. See you all in Sept. or before!

Meeting adjourned: 11:56am. Minutes Submitted by: Lorain Crowl

#### **Links & Contact Information:**

From Ann Gowdy : Happy Thursday Y'all! Check out this recently published article from 2 colleagues in the COSW related to our work. Certified Peer Support in the Field of Homelessness: Stories Behind the Work | Community Mental Health Journal (springer.com)

From Ann Gowdy : IDEA and McKinney-Vento Laws: Rights and Resources for SC Families - Family Connection of South Carolina (familyconnections.org) Check this out and please share with your organizations, partners, and families

From Forrest Wicks-SCDSS TSS : Forrest.Wicks@dss.sc.gov 803-528-1360 DSS/TSS State Coordinator

Brooks and Forrest, here is my contact info: Renaye S. Long, Strategic Communications Director (803) 896-9292 | Cell: (803) 354-1249| [Renaye.long@schousing.com](mailto:Renaye.long@schousing.com)

Brooks Bryant - Project Care, Inc. brooksbyrant@projectcaresc.org Office (864) 467-010 Cell 864-775-6622

From Aimee Dubé : Feel free to give to give my contact info to parents or providers, they can text or call: (803) 240-7211 , Aimee Dube CCR&R

From Ann Gowdy : Trauma-Informed Practice - College of Social Work | University of South Carolina (sc.edu)

<https://acrobat.adobe.com/link/review?uri=urn:aaid:scds:US:71364695-5402-3a38-9769-924c0a24ea4e>



# civic roundtable

**SCICH:** Facilitating effective interagency coordination  
to prevent and end homelessness

MAY 2024



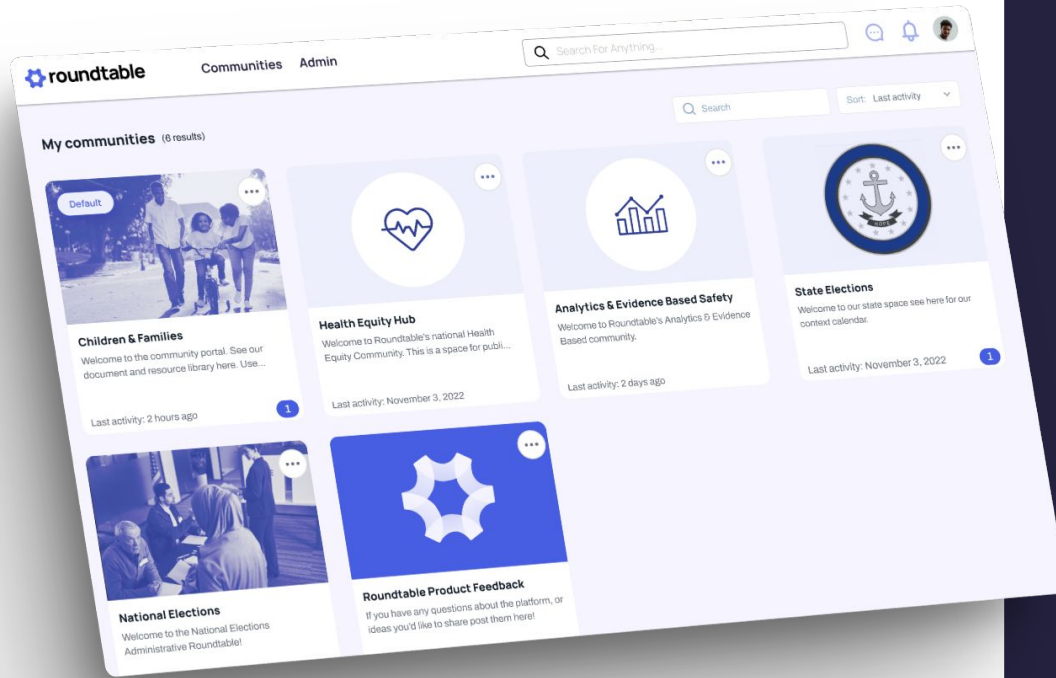
**Our Mission:** Civic Roundtable helps practitioners across CoCs, service providers and government agencies at all levels work together to prevent and end homelessness. Our secure, purpose-built collaboration platform makes sharing resources and ideas easy, no matter what organization you work for or technology you use.


**Our Team:** We are a team of public servants who believe that the answers to our communities' most wicked problems lie within the government agencies and organizations that serve them. By providing user-friendly technology that makes collaboration between government agencies and partners simpler and more effective, we are unlocking institutional knowledge and unleashing public servants' potential.

**Our Progress:** Civic Roundtable is already making a difference in Connecticut, Oregon, Arizona, and the DMV area. We are breaking down barriers between organizations and building trust to create lasting partnerships. Together, we are working towards a future where no public servant needs to tackle homelessness alone.



# Our Solution: collaboration platform for public service



A secure, purpose-built platform  that connects practitioners with the people and information they need to be successful.

 **Reach your entire network**

 **Facilitate intentional collaboration**

 **Build a shared knowledge base**

 **Generate real-time insights**



# Our work in Housing & Homelessness

Supporting state agencies, ICHs and CoCs with a purpose-built platform

## Working Groups

- ICH committees & subcommittees
- Agendas & meeting minutes
- Communities of practice
- Celebrate wins and successes

## Continuums of Care

- Central hub for frontline comms
- Digital rolodex of people and providers
- Real-time, peer-to-peer Q&A
- Frontline and provider onboarding

## Statewide Resource Center

- Central hub for ICH and CoC comms
- Statewide training and reporting
- Digital rolodex of agencies and CoCs
- Knowledge management and search

### **Materials Posted! Workforce Training: Overview Guide**

8:48am

“In this hub you’ll find a collection of materials covering outreach, case management, shared housing, and meeting diverse needs. We aim to make it easy for you to access this valuable information in one place.”

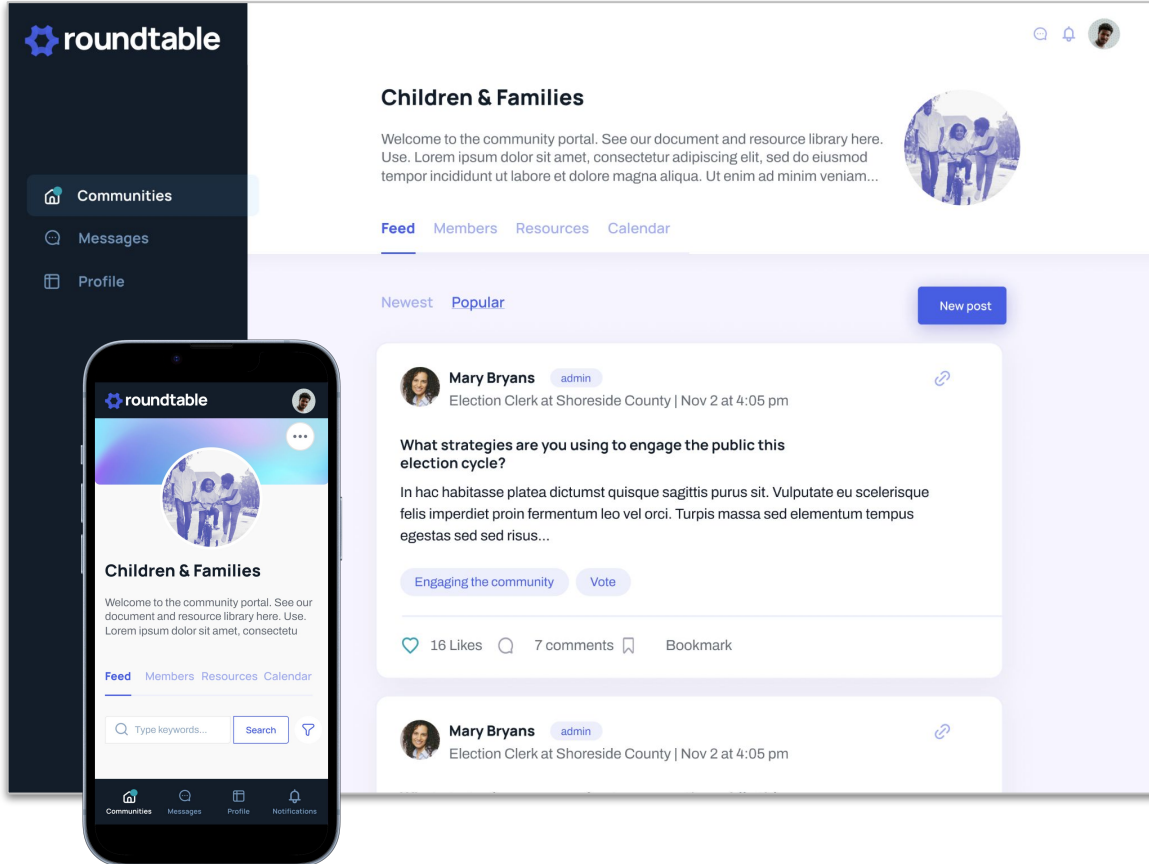
### **ABH Security Deposit and Utility Arrearage**

2:23pm

“Reminder that COVID-19 Block Grant Security Deposit and Utility Arrearage administered by ABH will be ending soon. Anyone eligible, apply here ASAP. Reach out with questions.”



# Streamlining coordination and reducing burnout



## ((o)) Reach your entire network



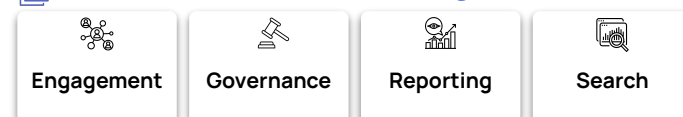
## Facilitate intentional collaboration



## 💡 Build a knowledge base



## 🔍 Generate real-time insights





# Purpose-built for homelessness practitioners

The only secure technology platform designed specifically for government collaboration and coordination, built by a team of public servants.



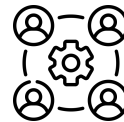
## Safe and secure

- Hosted on AWS GovCloud
- End-to-end encryption
- Privacy by design
- SOC 2 and FedRAMP coming soon.



## Public sector experience

- Trusted by local, state, and federal agencies
- Change management support
- Focused exclusively on the public sector



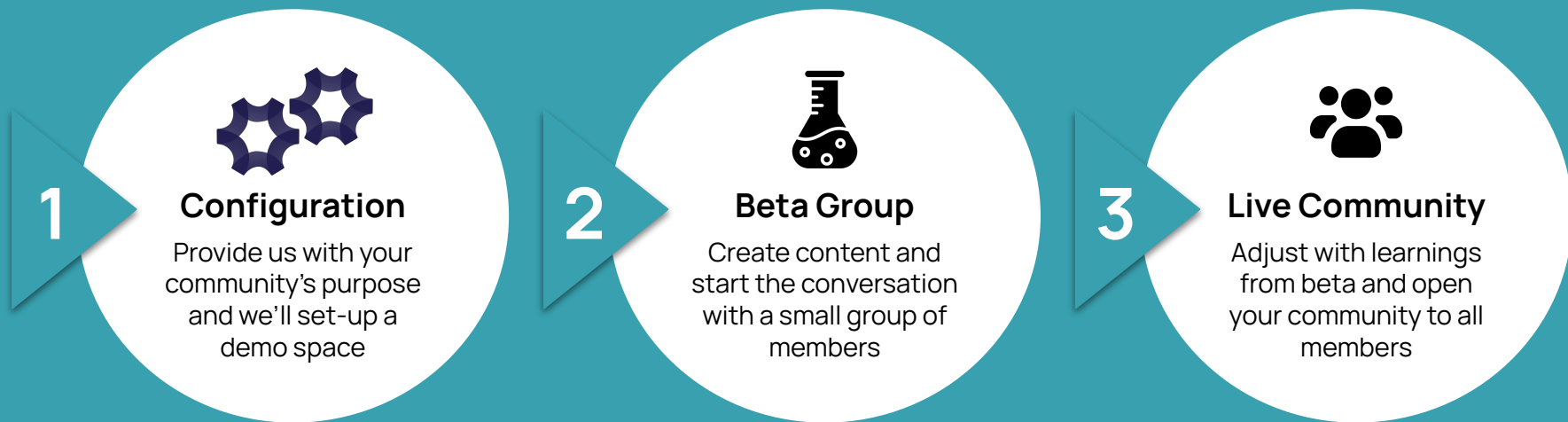
## Easy-to-use

- Cloud-based software with seamless updates
- Designed for varying levels of technical sophistication
- Deploy within days



# Our approach to building a strong ecosystem

Our team works with community-building champions and super users to build a **strong foundation**. We test, we tweak, and then we open the doors for **gradual expansion** into larger communities across CoCs and statewide.





# civic roundtable

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